

Denti-Cal Bulletin



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CORRECTION OF PAYMENT FOR DENIED CHILDREN'S TREATMENT PROGRAM (CTP) CLAIMS

In 2004 some dental offices providing services to beneficiaries of the Children's Treatment Program (CTP) had claims fully or partially denied. These denials occurred when a beneficiary had a limited scope aid code, an aid code with Share of Cost (SOC), or a claim with PM-160 attached without a 94 identification number. Some of these denials arose because the claims processing system was unable to pay for a CTP beneficiary in a limited scope aid code or SOC.

The revised system is now able to accommodate payment for limited aid codes and aid codes with a SOC. Claims without a 94 identification number may also be reprocessed. Providers who submit claims for CTP beneficiaries must be aware of the following:

- ◆ The beneficiary must have a BIC card or a paper immediate eligibility document, and the office must verify eligibility at each visit. (The PM 160 form is insufficient documentation for eligibility. Please see Denti-Cal Bulletin Volume 20, Number 18, released in June 2004, for additional clarification.)
- ◆ Claims submitted with a PM 160 form (for Medi-Cal limited scope beneficiaries) will be processed under limited scope aid code first. Any procedure that is not a benefit under the limited scope aid code will be processed under CTP (e.g. prophylaxes). Any procedures submitted for a beneficiary with an unmet SOC will be paid under CTP.
- ◆ Emergency certification submission requirements are applicable to specific limited scope aid codes. (Please see Denti-Cal Bulletin Volume 19, Number 26, released in August 2003 for additional clarification.)
- ◆ With system changes now in place, a Claim Inquiry Form (CIF) may be submitted to have these denied services readjudicated. A copy of the PM 160 form and any needed supporting documentation such as x-rays must accompany the CIF.
- ◆ Denti-Cal will override the time limitation on the CIFs submitted for this CTP readjudication, allowing a total of ten months from initial denial as noted on the Explanation of Benefits (EOB).

CAST METAL DOWEL POST

Providers are reminded that cast or preformed posts are benefits when necessary for retention of covered crowns in endodontically treated devitalized teeth only. A cast or preformed post shall be a benefit for permanent teeth *only* when a prefabricated crown or laboratory-processed crown has been paid or authorized by the Medi-Cal Dental Program and the tooth has been successfully treated endodontically.

For additional information, please call Denti-Cal toll-free at (800) 423-0507.