



Provider Bulletin

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THIS ISSUE

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Young Lives Everyday
Training

Strengthening Many Young Lives Everyday Training

Medi-Cal Dental is releasing a new provider training opportunity, Strengthening Many Young Lives Everyday (SMYLE), available on the Medi-Cal Dental [Learning Management System \(LMS\)](#).

SMYLE is an additional training option providers may choose to satisfy the one-time mandatory training requirement to receive payment for the Caries Risk Assessment (CRA) bundle benefit. Providers may choose to complete SMYLE or the Treating Young Kids Everyday (TYKE) course to meet the requirement.

This training is a mandatory requirement to receive payment for the Caries Risk Assessment (CRA) bundle benefit. Fee-For-Service (FFS) providers must provide Medi-Cal Dental with an attestation form and proof of course completion via email to: Medi-CalDentalEnrollmentDept@gainwelltechnologies.com.

Dental Managed Care (DMC) and Safety Net Clinic (SNC) providers must keep a completed attestation form and proof of course completion on file for auditing purposes.

Course certifications will be available for download and emailed to the email address associated with your account upon completion of this course.

If providers have questions or need support, please contact the Medi-Cal Dental Telephone Service Center (TSC) toll-free at (800) 423-0507. Medi-Cal Dental representatives are available to answer phone calls between 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you. For general program information, the Medi-Cal Dental Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week, using the automated system.

SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).