



# Provider Bulletin

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## Updated Adjudication Reason Code 081

Effective September 5, 2025, Medi-Cal Dental will be implementing an update to the description for Adjudication Reason Code (ARC) 081 to clarify adjudication reason. The updated description for the ARC code is listed below:

**ARC 081:** Based on all submitted documentation, the medical necessity for scaling and root planing (bone loss) has not been established.

The Provider Handbook Manual of Criteria (MOC) [Section 5](#) and [Section 7](#) will be updated to reflect the change to ARC 081 upon implementation.

If providers have questions or need support, please contact the Medi-Cal Dental Telephone Service Center (TSC) toll-free at (800) 423-0507. Medi-Cal Dental representatives are available to answer phone calls between 8:00 a.m. to 5:00 p.m., Monday through Friday to assist you. For general program information, the Medi-Cal Dental Interactive Voice Response System (IVR) is available 24 hours a day, seven days a week, using the automated system.

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## TRAINING SEMINARS

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