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Provider Portal Updates

Based on feedback received from providers, updates have been made to the [Medi-Cal Dental Provider Portal](#).

Updates available now on the Provider Portal include:

- **Adding and removing delegates:** Providers can now add and remove delegates based on specific office roles and security functions.
- **American Sign Language (ASL) Search:** Providers can find ASL under languages when searching the database of other providers enrolled in Medi-Cal Dental. More information about the updated search functions can be found in the [Provider Portal User Guide](#).

NOTE: Providers can now check the status of Claims, Notices of Authorization (NOAs), and Treatment Authorization Requests (TARs) through the Portal.

Checkwrite amounts may not align with the accumulated claims amount due to any applicable adjustment. Providers can check their Explanation of Benefits (EOB) to view the correct checkwrite amounts.

For more information, contact the Medi-Cal Dental Telephone Service Center at (800) 423-0507, available Monday through Friday, 8:00 a.m. through 5:00 p.m.

SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).