



Provider Bulletin

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THIS ISSUE

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New Adjudication Reason Codes

Medi-Cal Dental will implement four new Adjudication Reason Codes (ARCs) on December 20, 2023: The new ARCs will be added to send clearer denial messages. Three of the new ARCs involve the Justification for Prosthesis Form (DC504). One ARC addresses radiographs and photos. The descriptions for the ARC codes are listed below:

ARC 029I: Payment/Authorization denied. Radiographs/ photographs shall be of diagnostic quality, properly mounted, labeled with the date the radiograph/photograph was taken, the patients name, and with the tooth/quadrant/area (as applicable). Submitted Radiographs/Photographs do not meet two or more of the above requirements.

ARC 155A: Procedure requires a properly completed Prosthetic DC054 Form. Information submitted on the DC054 Form does not justify the need for prosthesis.

ARC 155B: Procedure requires a properly completed Prosthetic DC054 Form. The information submitted on the DC054 Form does not match the information on the TAR (Treatment Authorization Request).

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TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

PROVIDER ENROLLMENT

To enroll in the Medi-Cal Dental Program, or check the status of an existing enrollment application, click [here](#) or email PAVE@dhcs.ca.gov.



Medi-Cal Dental

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ARC 155C: Procedure requires a properly completed Prosthetic DC054 Form. Teeth to be replaced and clasped are not indicated or are in conflict on the DC054 Form.

Providers can find the new ARC codes in the [Provider Handbook Section 7 - Codes](#) and the DC054 form here: [Justification for Prosthesis Form \(DC054\)](#).