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SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list here.

TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the Provider Training Seminar Schedule.

PROVIDER ENROLLMENT **ASSISTANCE LINE**

Speak with an Enrollment Specialist. Go here for more information.

Available every Wednesday 8am - 4pm

Coming Soon: New Rate Change for Codes D2330, D2331 and D2332

Effective for dates of service on or after March 1, 2023, the Schedule of Maximum Allowances (SMA) for Current Dental Terminology (CDT) procedure codes D2330 (Resin-based composite - one surface, anterior), D2331 (Resin-based composite - two surfaces, anterior), and D2332 (Resin-based composite - three surfaces, anterior) will be revised to \$57.21.

CDT Procedure Code	Current SMA	SMA on or after March 1, 2023
D2330	\$55.00	\$57.21
D2331	\$60.00	\$57.21
D2332	\$65.00	\$57.21

Section 5 of the Medi-Cal Dental Provider Handbook CDT-22 Schedule of Maximum Allowances will reflect the changes on that date.

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New 2023 Provider Customer Service Satisfaction Survey

Medi-Cal Dental invites providers to share their experience with the Medi-Cal Dental Program by taking the **2023 Provider Customer Service Satisfaction Survey** from **February 1, 2023**, to **April 3, 2023**. The survey is available on the <u>Medi-Cal Dental</u> website and <u>Smile, California</u> website for all providers to complete.

Thank you for your continued participation in the program and for taking the time to respond. The results will be used to assess how we can better serve our Medi-Cal dental providers.

Electronic Data Interchange

Electronic Data Interchange (EDI) is a quick, efficient method of transmitting data to Medi-Cal Dental via your computer. Eliminating hardcopy submissions of data can save you money on your practice resources and reduce the rate of document errors. Participating EDI providers experience improved cash flow, a marked decrease in paperwork, and more efficient use of office staff. Medi-Cal Dental's EDI service is an optional method of data submission available to all participating Medi-Cal Dental providers. EDI is an easy, efficient, paperless system that uses telephone lines to transmit information from your office's computer to Medi-Cal Dental and transmits information back from Medi-Cal Dental to your computer. EDI enrolled providers will be ready to start submitting electronic claims and Treatment Authorization Requests (TARs) once:

- the practice management system vendor has verified that their system is able to connect to the Medi-Cal EDI system either directly or through a clearinghouse;
- data format testing has been successfully completed; and
- the Medi-Cal Dental Program's EDI Support Department has confirmed enrollment in the Electronic Data Interchange Program.

Use the <u>NDEDIC - Calculator</u> to better estimate the savings to your practice.

Providers using EDI may electronically transmit the following document types:

Claim

- Treatment Authorization Request (TAR)
- Notice of Authorization (NOA)

EDI Enrollment

The EDI Support Department is excited to announce that Medi-Cal Dental participating providers can now submit their EDI applications directly to the EDI Support Department using the following email address: Medi-CalDentalEDI@delta.org. Once successful enrollment has been completed, the EDI Welcome package will be emailed to you.

Providers can also visit our <u>Provider Forms Page/EDI section</u> for all necessary forms and guides for EDI enrollment.

Provider Seminars Offer the Latest Medi-Cal Dental Program Information

Provider training seminars are a great way to learn about the Medi-Cal Dental Program from experienced, qualified instructors. In addition, dentists, registered or certified dental assistants, and registered dental hygienists can earn free continuing education credits.

Seminars are available year-round and cover the most current Medi-Cal Dental Program criteria, policies, and procedures. To find and register for a seminar, please visit the Provider Training Seminar Schedule page for a complete list of seminars.

Note: In-person seminars are back! Along with our current virtual webinar schedule, our in-person seminars offer opportunities for providers to learn more about the Medi-Cal Dental Program. The Provider Training page contains information on upcoming seminars, including seminar descriptions, current schedules, and registration. Registering early is recommended.

Seminars

Providers can choose from the following series of seminars:

- Basic and Electronic Data Interchange (EDI) Seminars:
 - ➤ Basic seminars address general program purpose, goals, policies, and procedures. In addition, these seminars provide instructions for the correct use of standard billing forms and explain the reference materials and support services available to Medi-Cal dental providers.



- The presentation's EDI section includes an overview of Treatment Authorization Requests (TARs) and claims submissions, review and retrieval of reports, EDI label preparation, mailing of TARs and claims, and the submission of electronic attachments.
- Advanced Seminars: Advanced seminars offer current, in-depth information on topics such as Medi-Cal dental criteria, radiograph and documentation requirements, processing codes, and other topics of specific concern.
- Orthodontic Seminars: These specialized seminars for orthodontists address all aspects of the Medi-Cal orthodontic program, including enrollment and certification, completion of billing forms, billing procedures, and criteria and policies specific to Medi-Cal.
- **Workshops**: Workshops provide inexperienced billing staff with a hands-on opportunity to learn about Medi-Cal's dental policies and procedures.

For current submission and criteria requirements, please refer to the Medi-Cal Dental Manual of Criteria and Schedule of Maximum Allowances webpage and Section 2 -Program Overview of the **Provider Handbook**.