

Provider Bulletin

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TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the <u>Provider Training Seminar</u><u>Schedule</u>.

PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go <u>here</u> for more information.

Available every Wednesday 8am - 4pm

Safety Net Clinic (SNC) Frequently Asked Questions (FAQs) for Dental Services

The Safety Net Clinics (SNCs) - Federally Qualified Health Centers, Rural Health Clinics, and Indian Health/MOA 683 Clinics - have a new resource to get answers to their frequently asked questions.

DHCS in collaboration with the California Primary Care Association (CPCA) developed the <u>FAQs</u> document with questions received during and after the Safety Net Clinic Dental Policy Clarification Training webinars held in February and March. For reference, the training slides are available <u>here</u>. The purpose of the FAQs is to provide additional clarification and guidance to SNC providers regarding proper dental policy and billing practices.

You can find a copy of the FAQs when you visit the Medi-Cal Dental website by following these steps:

- 1. On the <u>Medi-Cal Dental Providers webpage</u>, click the "Provider Training and Information" tab on the sidebar.
- 2. In that section's dropdown, click the link titled "Safety Net Clinics (SNCs) Frequently Asked Questions (FAQs)."
- 3. The PDF will appear. Click on the download link to secure a copy.

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Kindergarten Oral Health Assessment Requirement

The Kindergarten Oral Health Assessment (KOHA) is a dental checkup requirement that helps schools identify children suffering from untreated dental disease and helps parents establish a dental home for their children. Under California law, children must have a dental checkup 12 months before entering public school for the first time or by May 31st of their first year (Kindergarten or 1st Grade).

Upon registration, the school will give the child's parents a letter explaining the requirement and a form to be completed during the dental visit by the dental provider. Once completed, it is the responsibility of the parent to submit the assessment form to their child's school.

KOHA can be met by performing a complete examination and treatment plan by a licensed dentist. KOHA can also be met with a more basic oral health evaluation, such as a screening, in which a dentist, hygienist, or an extended function registered dental assistant with supervision can perform.

Medi-Cal dental providers may refer to the California Dental Association's <u>KOHA dental</u> <u>professionals webpage</u> for detailed information about KOHA, including, but not limited to:

- What the law requires
- What to do when an existing or new patient calls needing the school-required "oral health assessment" for their child
- How to fill out the state-required assessment form

As a reminder, providers must verify a patient's Medi-Cal eligibility before rendering services.