



Provider Bulletin

APRIL 2022
Volume 38, Number 14



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TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

Please note: Due to the COVID-19 pandemic, all seminars will be held as webinars.

PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go [here](#) for more information.

Available every Wednesday
8am - 4pm

PROVIDER EMAIL LIST SIGN-UP

Registration is quick and easy! Join the [provider email distribution list](#) and get the latest Medi-Cal Dental updates straight to your Inbox.

NEW: Extended Timeframe for Members to Request a State Hearing During COVID-19

The extended timeframe for Medi-Cal members to request a State Hearing will remain in effect until further notice. Medi-Cal members have 210 days from the date on the Notice of Action (NOA) to request a State Hearing when treatment is denied or modified.

On March 1, 2020, the Department of Health Care Services (DHCS) extended the timeframe to request a State Hearing from 90 days to 210 days to support members during the COVID-19 public health emergency. On April 12, 2022, U.S. Health and Human Services Secretary Xavier Becerra renewed the COVID-19 [public health emergency declaration](#).

A member bulletin will be issued to notify members. For questions about this bulletin, please contact the Telephone Service Center at (800) 423-0507. For information about the State Hearing process, please refer to [Provider Handbook](#) Section 4 – Treating Members.