

# Provider Bulletin

FEBRUARY 2022 Volume 38, Number 08

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#### TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the <u>Provider Training Seminar</u> <u>Schedule</u>.

## <u>Please note</u>: Due to the COVID-19 pandemic, all seminars will be held as webinars.

#### PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go <u>here</u> for more information.

Available every Wednesday 8am - 4pm

#### PROVIDER EMAIL LIST SIGN-UP

Registration is quick and easy! Join the <u>provider email distribution list</u> and get the latest Medi-Cal Dental updates straight to your Inbox.

### Coming Soon: Safety Net Clinic Training Webinars

Medi-Cal Dental invites all Safety Net Clinic (SNC) providers to attend upcoming SNC training webinars on **February 28<sup>th</sup>** and **March 15<sup>th</sup>**. SNC providers can access the trainings by clicking the links below:

- » Monday, February 28, 2022, 9:00 AM 10:30 AM Pacific Standard Time
  - <u>https://deltadentalins.zoom.us/j/99511736774?pwd=</u> <u>SWNnWTdvNUp3UHNJek12Vk04QIFwUT09</u>
- » Tuesday, March 15, 2022, 1:30 PM 3:00 PM Pacific Standard Time
  - <u>https://deltadentalins.zoom.us/j/96881558248?pwd</u>
    <u>=VXhxUGVuUmsvVXZ5YkszSTI3MFJSUT09</u>

Providers can also access the full presentation prior to the webinars <u>here</u>.

The purpose of these webinars is to provide SNC providers with an overview of Medi-Cal Dental policy requirements, including:

- Key References
  - Medi-Cal Dental Program Provider Handbook

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dental.dhcs.ca.gov

**Solution Description Desc** 

- Medi-Cal Dental Provider Bulletins
- <sup>o</sup> Rural Health Clinics and Federally Qualified Health Centers Manual
- <sup>o</sup> Indian Health Services Memorandum of Agreement 638 Clinics Manual
- ° California Code of Regulations Section 51506. Dental Services

#### • Eligible Patients

- Medi-Cal Benefits Identification Card
- Medi-Cal eligibility verification
- Scope of benefits

#### • Billable Providers

- <sup>°</sup> Comprehensive list of billable dental providers
- Provider enrollment
- ° Contracts with private dental providers
- Registered dental hygienist billing

#### • Billable Services

- <sup>o</sup> Covered/non-covered benefits
- Standard of care
- Different types of dental visits
- ° Definitive services not completed in a single visit
- Medical necessity/Early and Periodic Screening, Diagnostic, and Treatment
- Documentation
- Treatment plan
- Special needs
- Contact Information