



# Provider Bulletin

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## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

**Please note: Due to the COVID-19 pandemic, all seminars will be held as webinars.**

## PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist.  
Available every Wednesday  
8am - 4pm

## PROVIDER EMAIL LIST SIGN-UP

Registration is quick and easy! Join the [provider email distribution list](#) and get the latest Medi-Cal Dental updates straight to your Inbox.

## CalHealthCares Loan Repayment Application Period Open Now through February 25, 2022

The Proposition 56 loan repayment program administered by CalHealthCares is accepting applications for Fiscal Year (FY) 2021-2022 Cohort 4 **through February 25, 2022.**

Eligible dental providers may apply for either a loan repayment up to \$300,000 in exchange for a 5-year service obligation or a Practice Support Grant up to \$300,000 in exchange for a 10-year service obligation. All dental specialties are eligible for the loan repayment. Awardees are required to maintain a patient caseload comprised of a minimum of 30 percent Medi-Cal members and within 10 percent of the Medi-Cal patient caseload proposed in their application.

Visit the [CalHealthCares website](#) for:

- Free informational webinars
- Eligibility requirements
- Impact statements from previous cohorts
- Application and awardee resources
- Information about important deadlines

For questions about the CalHealthCares program, email [CalHealthCares@phcdocs.org](mailto:CalHealthCares@phcdocs.org) or call (916) 551-2579.

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# Treatment Authorization Request Exceptions During COVID-19

The Department of Health Care Services will continue the Treatment Authorization Request (TAR) processing exception for providers unable to render treatment during the COVID-19 public health emergency. If a provider is unable to treat their Medi-Cal patient due to COVID-related limitations and the TAR expires October 31, 2021, or after, they should follow the procedure outlined below:

- » Treat the patient and submit a new claim for payment for the previously authorized services. Providers are required to document the delay due to COVID-19 limitations. They should note that the services were previously authorized and include the Document Control Number of the authorized NOA in the comments field (box 34) of the claim.
- » Submit their expired NOA for deletion to clear the member's history in the Medi-Cal Dental system.

**The end date for these exceptions will be shared in a future Provider Bulletin.** For updates, please join the [Provider Email List Sign Up](#).

## Modified Adjudication Reason Code for Dental Transformation Initiative Closeout

The Dental Transformation Initiative (DTI) ended on December 31, 2021. As part of the DTI closeout, Adjudication Reason Code (ARC) 439 has been modified with the verbiage below.

- » **Modified: ARC 439** – *Data submitted after DTI claims submission due date.*

### IMPORTANT:

- Claims submitted after February 4, 2022 will not be considered for payment and will receive ARC 439.
- All payments are subject to authorized funding authority.

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- A pro-rata (proportional) share incentive payment amount may be determined.

More information will be shared in future Provider Bulletins. For information about DTI, please visit the Department of Health Care Services [DTI webpage](#).

For questions about the DTI program, please email [DTI@dhcs.ca.gov](mailto:DTI@dhcs.ca.gov).