



Provider Bulletin

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TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

Please note: Due to the COVID-19 pandemic, all seminars will be held as webinars.

PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go [here](#) for more information.

Available every Wednesday
8am - 4pm

PROVIDER EMAIL LIST SIGN-UP

Registration is quick and easy! Join the [provider email distribution list](#) and get the latest Medi-Cal Dental updates straight to your Inbox.

Update: End Date for Extended Timeframe for Member State Hearing Requests During COVID-19

PLEASE NOTE: This bulletin has been updated. The extended timeframe to submit a State Hearing request will now remain in effect until **April 16, 2022**. Please see below for details.

Effective April 16, 2022, the extended timeframe for members to request a State Hearing will end.

On March 1, 2020, the Department of Health Care Services (DHCS) extended the State Hearing request timeframe from 90 days to 210 days to support members during the COVID-19 public health emergency. On April 16, 2022, the timeframe will revert to 90 days from the date on the Medi-Cal Dental Notice of Action.

A Member Bulletin will be issued to inform members of this change. For questions about this bulletin, please contact the Telephone Service Center at (800) 423-0507. For information about the State Hearing process, please refer to [Provider Handbook](#) Section 4 - Treating Members.