



# Provider Bulletin

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## TRAINING SEMINARS

To reserve a spot online or to view a complete list of training seminars, to go the [Provider Training Seminar Schedule](#).

**Please note:** Due to the COVID-19 situation, all seminars will be held as webinars.

## PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go [here](#) for more information.

Available every Wednesday  
8am - 4pm

# New Medi-Cal Dental Provider COVID-19 Questionnaire

Medi-Cal Dental is pleased to announce an opportunity for providers to share how the COVID-19 pandemic has impacted their dental offices and patient care. Both billing and rendering providers are invited to take the COVID-19 Questionnaire, which will be sent via email and is available online [here](#). You can also find the questionnaire on the [Medi-Cal Dental website](#) in a banner message and *Smile, California* website under the [Partners & Providers tab](#). This brief questionnaire will be available **October 30, 2020 to December 31, 2020**.

Thank you for your continued participation in the Medi-Cal Dental Program and taking the time to respond to the COVID-19 Questionnaire. Medi-Cal values your opinion and looks forward to receiving your feedback. The results will be utilized to assess how the pandemic has affected your dental office operations and patient care. This information is vital to inform and support Medi-Cal's ability to meet the needs of both you, as our providers, and your patients - our members - across California.

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# Kindergarten Oral Health Assessment Program

The Kindergarten Oral Health Assessment (KOHA) is a dental checkup requirement that helps schools identify children suffering from untreated dental disease and helps parents establish a dental home for their children. In accordance with California law AB 1433, children must have a dental checkup 12 months before entering public school for the first time or by May 31st of their first year (Kindergarten or 1st Grade). Upon registration, the school will give the child's parents [a letter](#) explaining the requirement and [a form](#) to be completed during the dental visit by the dental provider. Once completed, it is the responsibility of the parent to submit the assessment form to their child's school.

KOHA can be met by performing a complete examination and treatment plan performed by a licensed dentist, or by a more basic oral health evaluation, such as a screening, which can be performed by a dentist, hygienist, or an extended function registered dental assistant with supervision. Medi-Cal dental providers should reference the California Dental Association's [KOHA dental professionals webpage](#) for detailed information about KOHA, including, but not limited to:

- What the law requires
- What to do when an existing or new patient calls needing the school required "oral health assessment" for their child
- How to fill out the state-required assessment form

Medi-Cal Dental reminds providers to verify a new patient's Medi-Cal eligibility prior to rendering services. Please refer to page 3 of Provider Bulletin [Volume 36, Number 27](#) for member eligibility verification and identification requirement guidelines.

## November 1st is National Brush Day

National Brush Day encourages kids to brush their teeth twice a day for two minutes because keeping their teeth healthy is one of the best things they can do for their overall health. Originally started in 2012 by the Partnership for Healthy Mouths, Healthy Lives and the Ad Council, National Brush Day aims to encourage kids to maintain good brushing habits, especially after Halloween festivities. Your Medi-Cal patients can check out the [Partnership for Healthy Mouths website](#), where they can access kid-friendly videos and resources to make brushing more fun.

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Medi-Cal members and providers can also visit the [Smile, California website](#) to find more helpful tools and resources offered by Medi-Cal Dental. For additional ways for providers to promote oral health, please visit the [Medi-Cal Dental website](#).

## Go Green! Submit Documents Electronically through Electronic Data Interchange

Looking for a way to reduce your carbon footprint? Go paperless with Electronic Data Interchange (EDI). EDI submissions make billing and tracking documents easier and helps maximize practice management system capabilities. You can enroll to participate by visiting this link: [EDI program](#).

Enroll in the EDI program to submit Claims and Treatment Authorization Requests (TARs), Notices of Authorization (NOAs), and Claim Adjustments electronically. As an EDI-enrolled provider, you can also receive NOAs, Resubmission Turnaround Documents (RTDs) and Explanation of Benefits (EOB) data electronically.

Medi-Cal Dental receives nearly 75% of documents electronically. You can determine your own potential **cost savings** in submitting claims electronically by using the EDI savings calculator available on the National Dental EDI Council [website](#).

Along with EDI documents, Medi-Cal Dental also accepts digitized radiographs and attachments submitted through the following electronic attachment vendors: Change Healthcare, DentalXChange, National Electronic Attachment, Inc. (NEA), National Information Services (NIS), and Tesia-PCI, LLC.

Additional information can be found in the [EDI How-To Guide](#).

For information on how to enroll in EDI, please call (916) 853-7373 and ask for EDI Support, or contact the Telephone Service Center at (800) 423-0507. EDI-related questions can also be emailed to [Medi-CalDentalEDI@delta.org](mailto:Medi-CalDentalEDI@delta.org).