

Provider Bulletin

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THIS ISSUE

pg 1 Dental Transformation Initiative Domain 2: Periodic Exams and Caries Risk Assessment Denials

TRAINING SEMINARS

To reserve a spot online or to view a complete list of training seminars, to go the <u>Provider Training Seminar Schedule</u>.

Bakersfield: Basic & EDI/D762 February 26, 2019 | 8:00am - 12:00pm

Bakersfield: Advanced/D763 February 27, 2019 | 8:00am - 12:00pm

PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go <u>here</u> for more information.

Available every Wednesday 8am - 4pm

Dental Transformation Initiative Domain 2: Periodic Exams and Caries Risk

Medi-Cal Dental would like to inform providers that there has been a delay in implementation of recent DTI Domain 2 system changes which may result in denials of Periodic Exams and Caries Risk Assessment procedures. Once the necessary system changes are made, providers will be notified via a Provider Bulletin that they can bill for these procedures without issue.

Please note: If you receive denials due to DTI Domain 2 implementation delays, DO NOT send Claim Inquiry Forms (CIFs). Previously submitted claims will be re-adjudicated after the system changes have been made. For more information about the recent denials, please see below.

Denials for Periodic Exams - Procedure D0120

In Provider Bulletin Volume 33, Number 13, providers were notified they could bill for Periodic Exams at increased frequency if the Periodic Exams are billed with the Caries Risk Assessment procedure bundle; however, system changes are not yet in place to prevent the systematic auto-denial of D0120 when billed with the Caries Risk Assessment. Periodic Exams are being denied due to Adjudication Reason Code (ARC) 002A: Evaluation is not a benefit within six months of a previous evaluation to the same provider for patients under age 21. Providers are entitled to receive payment for Periodic Exams at increased frequency for DTI Domain 2 according to the patients Caries Risk Level and accompanying procedures billed.

Denials for Caries Risk Assessment - Procedures D0601, D0602, or D0603 and D1310, D9993

DTI Domain 2 was expanded to 18 additional pilot counties as of January 1, 2019; however, system changes are not in place to prevent the auto-denial of Caries Risk Assessment for the expanded counties. These procedures are being denied with ARC 437: CRA Procedure Code must be performed in a DTI Domain 2 County.

www.denti-cal.ca.gov

More information about DTI Domain 2 billing and county expansion will be released through Provider Bulletins as it becomes available. If you are not already receiving Medi-Cal Dental Provider Bulletins and are interested in real-time program updates, please sign up here: <u>https://www.denti-cal.ca.gov/Dental_Providers/Denti-Cal/Provider_Email_List_Sign_Up/</u>.

Information about DTI domain criteria, payments, methodology, and opt-in forms can be found in the domain fact sheet posted on the DTI website: <u>http://www.dhcs.ca.gov/provgovpart/Pages/DTI.aspx</u>. You can also sign up to receive electronic updates and notifications regarding DTI, via our notification e-mail list here: <u>http://apps.dhcs.ca.gov/listsubscribe/default.</u> <u>aspx?list=DTIStakeholders</u>. For specific DTI questions, please send your inquiries to: <u>DTI@dhcs.ca.go</u>.

For Medi-Cal Dental Program information, please visit our website at <u>www.denti-cal.ca.gov</u>.