

Bulletin

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This Issue:

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Training Seminars

Reserve an available spot for one of our open training seminars.

Vacaville

Basic & Edi/D677 - September 27, 2017

Advanced/D678 - September 28, 2017

Denti-Cal Service Transition

The Department of Health Care Services (DHCS) selected Delta Dental of California as the Administrative Services Organization (ASO) and DXC Technology to be the Fiscal Intermediary (FI) of the Denti-Cal program. The ASO will provide dental administrative services and the FI will manage the claims processing system.

DHCS, Delta Dental of California, and DXC Technology have been working together to ensure a seamless contract transition in January of 2018. Providers and beneficiaries enrolled in the Denti-Cal program **will not** experience disruption to regular service during the transition period. During and after the transition period, Denti-Cal information will remain the same, including:

- PO Boxes
- Telephone numbers
- Denti-Cal website address
- EDI support
- Medi-Cal Dental Forms
- Timing of your payments

There will be minimal changes which you will receive additional information about in the near future. No action is required on your part at this time.

Providers and beneficiaries should expect communication via bulletins, mailings, and Denti-Cal website updates as more information is available. Electronic Data Interchange (EDI) trading partners will be contacted by e-mail.

Although no further information is available at this time, a bulletin will be posted on the Denti-Cal website once the Denti-Cal Telephone Service Center is able to answer additional questions. Please check the Denti-Cal website (www.denti-cal.ca.gov) frequently for future updates and clarifications.