

California nzie weih goux mangc heng-wangc ze'weic domh gorn

Medi-Cal goux zorc nyaah gorn zangc sou-guv daan njiaaux bun baengc mienh zorc nyaah

2022



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Njiaaux waac-gorn

Yie mbuo se haix longx hnyouv camv dungh duqv zoux naaiv zeiv Medi-Cal sou-guv yienh tengx baengc mienh goux zorc nyaah (Sou-guv). Naaiv zeiv sou-guv se mbuox yietc nyeic gorngx taux tengx nyaanh bun zorc nyaah, ninh mbuo kou-gong gorn hngangv haaix zoux gong aengx caux meih hngangv haaix zipv goux mangc nyaah.

Goux longx nzuih mv mun se benx kuv jauv-louc dungh yiem sin zangc maaih fu'loqc longx henv. Medi-Cal goux zorc nyaah kou-gong gorn maaih sou-gorn beu bun camv-diuc gong-bou liouh goux longx meih nyei nyaah. Meih haih duqv zipv longc ziex diuc fu'loqc nyaanh yiem caux Medi-Cal goux zorc nyaah dungh:

- Haaix zanc qiemx mingh lorx Medi-Cal goux zorc nyaah mienh yiem beu weih sou-gorn jauv-louc wuov.
- Ziangh diuh lorx meih nyei Medi-Cal zorc nyaah mienh tengx goux mangc nyaah, maiv gunv jiex gorngv meih nyei nyaah mun fai maiv mun yaac baac.
- Zoux ei meih Medi-Cal zorc nyaah mienh mbuox nyei waac dungh heuc goux mangc longx nyaah (beiv taux corh nzengc nyaah aengx caux corz puix bun nyaah yuonh fih mbaengc).

Daaix luic doqc naaiv buonv sou-guv aengx caux doqc mangc longx waac-nyiouz dornng oc. Ninh maaih kuv waac-fienx gorngv taux:

- Medi-Cal beu weih gong-bou bun tengx goux zorc nyaah.
- Hngangv haaix lorx tengx goux mangc nyaah.
- Hngangv haaix lorx tengx faan benx da'nyeic fingz waac bun muangx.
- Meih maaih ze'buonc leiz bouc bun aengx caux ndaam-dornng gong goux mangc.
- Hngangv haaix zoux sou gox sic.
- Da'nyeic diuc jienv sic waac-fienx gorngv taux goux zorc nyaah jauv-louc yiem njiec Medi-Cal.

Naaiv buonv sou-guv se benx yietc buonc waac-nyiouz dungh meih horpc zuqc hiuv:

Meih, meih nyei, yie, yie nyei, baengc mienh	Haaix dauh mienh dungh maaih puix-juang horpc liouh yiem Medi-Cal tengx nyaanh zorc nyaah a'fai nqoi nzuih bun ninh mbuo nyei borng buoz mienh tengx goux gong-bou
Yie mbuo, yie mbuo nyei	Zoux so fungx mingh bun taux Medi-Cal goux zorc nyaah gorn zangc
Meih nyei zorc nyaah mienh	Meih ginv longc Medi-Cal benx zorc nyaah mienh liouh tengx goux mangc nyaah

Daaix luic doqc mangc naaiv zeiv **paaiv zorc nyaah bouc dauh waac aengx caux da'nyeic nyungc paaiv-mengh waac** sou-ginc. Ninh porv mengh benx camv-jiouz waac dungh gorngv maaih gorqv-zeic lengc jeiv waac a'fai funx benx zoux zorc waac yiem njiec Medi-Cal tengx zorc nyaah gong.

California Medi-Cal zorc nyaah kou-gong gorn

Medi-Cal wang-henh tengx nzie a'fai longc zaanc jaaz liouh goux mangc baengc aengx caux bun nyaanh tengx California baeqc fingz dungh maaih puix-juangc gauz wuov zorc nyaah. Maaih puix-juang horpc zipv yiem Medi-Cal zorc nyaah kou-gong gorn ei nquenc zangc goux zuangx mienh ze'weic gorn gouv funx nyei waac aengx caux box tong sou-fienx bun taux California saengv duqv hiuv. Liouh lorx mangc gaax meih maaih puix-juang horpc nyei fai, korh waac lorx nquenc zangc goux zuangx mienh ze'weic yiem buonv-deic. Naaiv zeiv nquenc zangc mbuoz-daan se duqv hietv yiem njiec nzie weih goux mangc heng-wangc ze'weic domh gorn website [yiem njiec naaiv](#). Meih maiv zuqc ganh zoux gorqv-zeic lengc jeiv sou mingh tov benx goux zorc nyaah nyaanh.

Medi-Cal goux zorc nyaah (Goux zorc nyei gong-zinh jaaz) aengx caux goux zorc nyaah yiem (Sacramento nquenc aengx caux yiem Los Angeles nquenc)

Medi-Cal goux zorc nyaah kou-gong gorn se duqv zoux benx yi diuc gong bun: Medi-Cal goux zorc nyaah gorn (Goux zorc nyei gong-zinh jaaz) aengx caux goux zorc nyaah yiem (Sacramento nquenc aengx caux yiem Los Angeles nquenc) Goux zorc nyei gong-jaaz se benx yietc diuh jauv-louc dungh Medi-Cal cuotv nyaanh bun ndie-sai aengx caux goux zorc baengc nyei mienh. Medi-Cal wangc-henh tengx goux zorc nyaah kou-gong gorn yiem njiec zuangx nquenc yiem California saengv. Waac-fienx yiem njiec naaiv zeiv sou-guv liouh bun zuangx baengc mienh yiem Medi-Cal bun wang-henh goux zorc nyaanhloug.

Beiv taux meih yiem njiec Sacramento nquenc nor oix zuqc bieqc mbuoz yiem goux zorc nyaah sou-gorn (Dental Managed Care, DMC) aengx caux cai benx goux zorc nyaah mienh yiem DMC borqv doic caux beu weih gorn zangc. Beiv taux meih yiem njiec Los Angeles nquenc nor, oix zuqc ginv bieqc mbuoz yiem DMC a'fai yiem Medi-Cal wang-henh goux zorc nyaah sou-gorn. Beiv taux meih bieqc mbuoz yiem DMC, oix zuqc ginv longc beu weih sou-gorn aengx caux beu weih sou-gorn oix zuqc fungx benx goux zorc nyaah fangx-daan bun meih aengx caux fu'loqc waac-fienx bun meih duqv hiuv. Daaix luic bieqc mangc yiem [goux zorc nyaah benx Managed Care baengc mienh sou-pin](#) lorx mangc waac-fienx tipv gorngv taux DMC.

Medi-Cal zorqv nyaanh fangx-daan

Haaix zanc meih maaih puix-juang horpc zipv Medi-Cal nyaanh liuz saengv zangc oix zuqc zoux benx Medi-Cal zipv nyaanh fangx-daan (Benefits Identification Card, BIC) daaih bun. Naaiv kuaaiv BIC se div benx fangx-daan (ID) gorngv meih benx Medi-Cal baengc mienh mi'aqc. Meih oix zuqc dorch naaiv kuaaiv BIC mingh bun goux zorc nyaah mienh mangc dungh haaix zanc mingh lorx yiem zorc mangc nyaah ziangh hoc. Hnangv haaix yaac longx, ninh mbuo yaac maiv funx benx mbungh dauh bun gorngv meih maaih naaiv kuaaiv fangx-daan liuz yaac maaih ze'buonc horpc duqv zipv Medi-Cal nyaanh nzengc aqv.

Kungx benx California goux mangc fu'jueiv nyei mienh duqv zipv benx BIC dungh maaih 10 norm nzangc yiem ID. Yietc zungv zengc njiec nyei mienh dungh zipv benx BIC wuov se maaih 14 norm nzangc yiem ID. Beiv taux meih maiv duqv zipv benx 14 norm nzangc yiem BIC ID nor, korh waac lorx meih nyei nquenc zangc nzie goux zuangx mienh ze'weic gorn.

Se gorngv meih maiv duqv zipv meih nyei BIC a'fai zoux zuqc laaih zitc a'fai zuqc janx-zaqc nimc, nzunc baav haih tov longc siang BIC yiem nquenc zangx goux nzie zuangx mienh ze'weic gorn. Beiv taux meih nyei BIC zuqc janx-zaqc nimc nor, oix zuqc mbuox tong buonv-deic janx-baeng aengx caux nquenc zangc tengx nzie zuangx mienh ze'weic gorn (social services) hiuv. Meih horpc zuqc dorch waac-fienx camv ndongc haaix yaac longx daaih bun gorngv taux

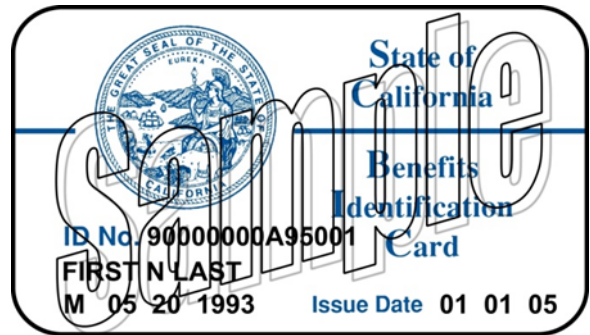
janx-zaqc nimc wuov. Beiv taux ninh mbuo zoux siang-fangx-daan bun meih nor, meih nyei lox fangx-daan yaac longc mv duqv aqv. Daaix luic lorx taux **nquenc zangc ze'weic yiem buonv-deic** [yiem njiec naaiv](#).

Mangc zien Medi-Cal ID guv yienh yiem ga'ndiev wuov.

BIC wuaaz benx Poppy fangx:



BIC wuaaz benx Pre-Poppy fangx:



Zoux Medi-Cal nyungc zeiv fangx-daan benx Fangx-daan benx jiepv zeih longc:
maaih puix-juang horpc zipv:

DO NOT DESTROY THIS CARD/NO DESTRUYA ESTA TARJETA

SIGNATURE/FIRMA: *Jane Doe* DATE/FECHA: 09/19/99

THE PERSON NAMED ON THIS CARD IS ELIGIBLE TO RECEIVE BENEFITS UNDER PRESUMPTIVE ELIGIBILITY

VALID FOR AMBULATORY PRENATAL CARE AND PHARMACY SERVICES ONLY

PROVIDER USE ONLY

MEDI-CAL APPLICATION FILED: PROVIDER SIGNATURE: PE PROVIDER SIGNATURE: PE PROVIDER TITLE: DATE: 09/19/99

SECOND GOOD THRU: FIRST GOOD THRU: 10/31/99 PATIENT NAME: JANE DOE DOB (MM/DD/YY): 123170

PE Provider Signature: *John Jabe, MD* PE Provider Title: M.D. Date: 09/19/99

STATE OF CALIFORNIA

TEMPORARY BENEFITS IDENTIFICATION CARD

FOR IDENTIFICATION PURPOSES ONLY

PROVIDER: PLEASE VERIFY ELIGIBILITY

ID NO. BICIDNUMBERXXX ISSUE DATE: MM/DD/YYYY

FIRSTNAME I LASTNAME APL GOOD THRU : MM/DD/YYYY

F MM/DD/YYYY

SIGNATURE

TERMYTAMCICSTRANYYYMMDDHHMSSDDOFPXXXXDISWRK

Waac-fienx yiem Online aengx caux gorn zangc

Yie haih lorx mangc Medi-Cal goux zorc nyaah waac-fienx yiem haaix?

Meih haih lorx duqv zaaic waac-fienx gorngv taux Medi-Cal zorc nyaah fu'loqc nyaanh, nzie beu weih bun zorc baengc gong-bou, aengx caux jaa tipv nyungc horngh jauv-louc wuov bieqc mangc yiem baengc mienh website yiem njiec [SmileCalifornia.org](#).

Yie haih lorx duqv buatc zorc nyaah mienh yiem online nyei fai?

Zeiz. Meih se haih bieqc lorx zorc nyaah mienhi yiem online haaix zanc heic nyei. Click bieqc lorx zorc nyaah zangc yiem ga'ndiev juoqv naaiv [SmileCalifornia.org](#) homepage. A'fai, bieqc lorx zaqc yiem naaiv [Lorx zorc nyaah zangc sou-pin](#) aengx caux click bieqc haaix norm borqv doic gorn yaac duqv nyei. Maaih camv-diuc jauv-louc bun ginv longc benx:

- Zaaic lorx mangc zorc nyaah mienh sou-guv daan – Dorh meih nyei waac-fienx bieqc liouh paan pei luic mangc naaiv zeiv tengx zorc nyaah zangc mbuoz-daan.

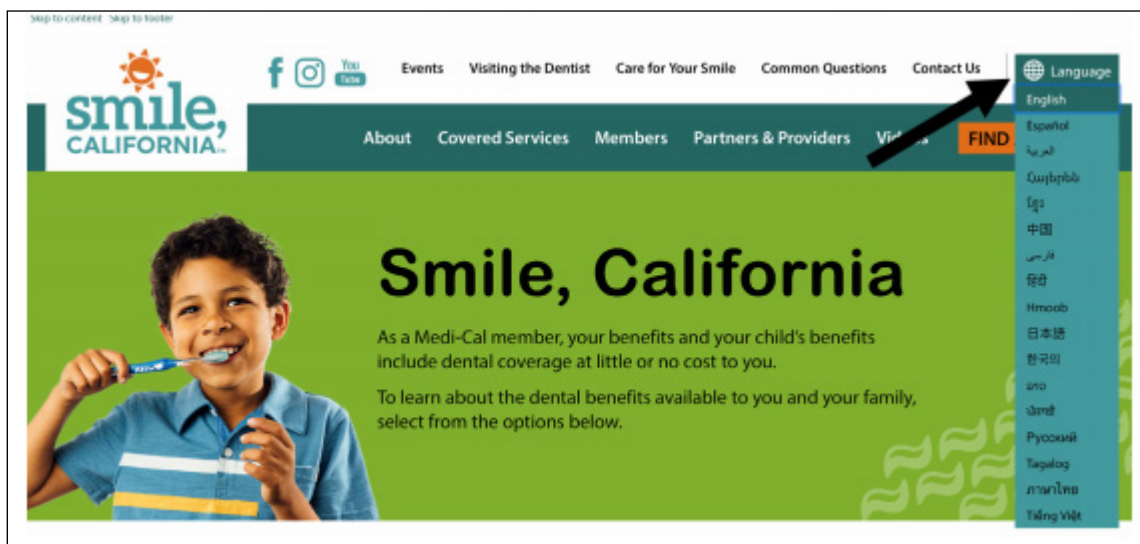
- Naaiv deix clinic zorc nyaah dorngh se tengx Medi-Cal zorc baengc mienh – clinic mbuoz-daan dungh zorc baengc yiem njiec nquenc zangc aengx caux mungv zangc deic dauh. Ginv lorx mangc haaix norm gorn nitv fatv meih dungh yiem nquenc zangc a’fai mungv zangc wuov.
- Ginv longc ninh mbuo maaih sou-gorn benx zorc nyaah zangc (Registered Dental Hygienists in Alternative Practice, RDHAP) – benx RDHAP mbuoz-daan yiem nquenc zangc aengx caux mungv zangc wuov. Click bieqc lorx nquenc zangc a’fai mungv zangc liouh lorx RDHAP dungh yiem nitv fatv meih wuov.
- InsureKidsNow Search – benx da’nyeic diuc jauv-louc zaah lorx zorc nyaah mienh.

Daaix luic mbiuv jangx longx: Zaah lorx buatc liuzyaac maiv funx gorngv Medi-Cal zorc nyaah nyei mienh haih laengz zipv siang Medi-Cal baengc mienh dungh hnangv korh waac daaih lorx ninh mbuo wuov oc.

Yiem njiec online gorn se mbenc duqv maaih benx da’nyeic nyungc waac nyei fai?

Zeiz. Naaiv buangv mouh *Smile, California* website se orn maaih ang gitv waac yiem njiec [SmileCalifornia.org](https://smilecalifornia.org) aengx caux maaih janx Spanish waac yiem njiec [SonrieCalifornia.org](https://sonrie.org). Beiv taux meih gorngv benx da’nyeic-nyungc waac nor, naaiv norm website se benx Medi-Cal kuv waac-fienx gorn orn maaih benx 15 fingz waac. Zoux ei ga’ndiev deix yietc nyeic jauv-louc liouh lorx benx meih nyei fingz waac:

1. **Click bieqc** mangc naaiv lungh zangc fangx (globe icon). Meih buatc hinc cuotv yiem gu’nguaaic mbiaauc bung gorqv yiem [Smile, California website](https://smilecalifornia.org).
2. **Tuiz hluotv** njieh ginv longc benx fingz waac.



3. **Zaah lorx mangc** naaiv webpage!

- » Zipv benx waac-fienx gorngv taux:
 - Medi-Cal zorc nyaah kou-gong gorn
 - Zaah lorx zorc nyaah jaa-dorngx
 - Douc waac domh gorn
- » Zaah lorx yiem gorn zangc benx meih nyei fingz waac, lemh jienv:
 - *Smile, California* zunh waac tong zuangx aengx caux njiaaux sou-nzangc sou-gorn
 - Ndorm zinh nziouv muangx waac-cai aengx caux dau waac bun muangx
 - Baengc mienh sou-guv

Maaih haaix nyungc waac-fienx yiem njiec naaiv *Smile, California* website?

Naaiv *Smile, California* website se benx kuv-lorx longc heic aengx caux maaih kuv waac-fienx tengx duqv camv aengx caux gorn zangc waac-gorn, lemh jienv:

- | | |
|--|---|
| • Lorx zorc nyaah zangc | • Sou-form daan |
| • Duqv beu weih tengx nzie zorc baengc | • Benx video fangx bun mangc |
| • Mingh lorx muangx zorc nyaah waac-fienx | • Benx sou-dorn bun doqc aengx caux zunh sou-fienx sou-daan |
| • Borqv lorx doic waac-fienx | • Sou-fangx daan maaih mbuoz heuc “Fotonovelas” |
| • Waac-fienx liouh goux mangc ga’nyuoz nzuih | • Naauc ngitc gong-bou liouh yienx bun fu’jueiv longc a’nziaauc |
| • Zunh waac-fienx bun baengc mienh muangx | • Tengx faan waac bun muangx |
| • Baengc mienh sou-guv | • Ndorm zinh nziouv hmuangx waac-cai |

Hnangv haaix borqv lorx zaaic yie mbuo

Douc waac domh gorn

Borng buoz mienh yiem douc waac domh gorn (Telephone Service Center, TSC) se yiem gorn zangc zuov goux gong yiem liv-baaiz yietc mingh taux liv-baaiz hmz yiem naaiv 8:00 dienv lungh ndorm aengx caux 5:00 lungh muonx. Naaiv TSC gorn zangc se guonc njiec ei saengv zangc gec maiv zoux gong nyei hnoi-nyieqc. Beiv taux meih maaih haaix diuc waac qiemx naaic dungh maiv buatc dau yiem naaiv sou-dorn wuov, yie mbuo oix heuc meih zaah lorx yiem SmileCalifornia.org. Se gorngv meih corc zoix qiemx naaic a’fai qiemx borqv lorx taux goux mangc baengc mienh nor, daaix luic korh waac lorx yie mbuo gan naaiv toll-free yiem njiec:

Medi-Cal zorc nyaah douc waac domh gorn:

1-800-322-6384: Liouh benx Mien, zatv 11

Mborqv benx nzangc benx Teletext (TTY):

1-800-735-2922

Maaih haaix diuc waac-fienx dungh yie haih zipv haix gorngv gan fonh douc waac domh gorn daaih nyei fai?

Haaix zanc meih korh waac lorx douc waac domh gorn (TSC), meih zuqc duqv borqv bieqc zaqc yiem goux baengc mienh douc waac gorn zangc mi'aqc. Liuz meih zuqc ginv longc benx waac-gorn daan. Daaix luic dorh meih nyei zorqv nyaanh fangx daan, Social Security nam mber, aengx caux da'nyeic diuc nzangc fiev bieqc. Yiem njiec korh waac nyei ziangh hoc, meih corc haih duqv zipv tengx taux:

- Lorx Medi-Cal goux zorc nyaah nyei mienh (Zoux sou benx tengx goux zorc nyei mienh).
- Zoux benx daaih buangh zorc baengc ziangh hoc daan, ganh zoux jiex siang daaih zorc baengc ziangh hoc daan, a'fai zorqv tuiz ziangh hoc caux zorc baengc dorngx liouh zaah mangc baengc.
- Waac-fienx gorngv taux ngaengc nzuih maiv tengx a'fai zorc puix zorc baengc jauv-louc (Tov heuc nqoi nzoih bun tengx zorc baengc).
- Gox sic aengx caux lorx weic kuinx sic.
- Hnangv haaix zoux sou fungx bieqc saengv zangc corngx jiex sic.
- Zuangx waac-cai naaic Medi-Cal zorc nyaah jauv-louc:
 - » Medi-Cal beu weih bun haaix diuc jauv-louc liouh zorc nyaah,
 - » Tov lorx meih nyei zorc nyaah sou-gorn, aengx caux
 - » Box tong sou-fienx mbuox gorngv gu'baeqc nduov Medi-Cal nyaanh.
- Mbenc maaih faan waac mienh tengx faan waac.

Meih corc haih ca'laangh gorngv caux TSC borng buoz gong-mienh. Ninh mbuo oix zuqc tengx lorx waac-fienx bun dungh meih lorx gorn zangc maiv duqv nyei buonc. Naaiv TSC se haih tengx borqc doic liouh goux mangc nyaah beiv taux meih maaih zorc nyaah mienh camv-norm dorngx a'fai qiemx gorqv-zeic goux mangc baengc zingx jauv-louc.

Tengx nzie faan waac bun muangx

Oix zuqc fungc zoux beiv taux yie mv haih gorngv ang gitv waac?

Wueic benx Medi-Cal baengc mienh, meih maaih ze'buonc leiz bouc bun liouh bun faan waac mienh tengx wang-henh faan waac bun muangx. Haaix zanc meih korh waac lorx taux douc waac domh gorn (TSC), meih zuqc duqv borqv bieqc zaqc yiem goux baengc mienh douc waac gorn zangc mi'aqc. Haaix zanc meih korh waac nor, muangx longx ninh mbuox heuc ginv benx haaix fingz waac dungh hinc yiem ga'ndiev wuov:

- | | |
|--|---|
| • Gorngv benx ang gitv waac, zatv bieqc 1 | • Gorngv benx janx Korean waac, zatv bieqc 7 |
| • Gorngv benx janx Spanish waac, zatv bieqc 2 | • Gorngv benx janx kaeqv Cantonese waac, zatv bieqc 8 |
| • Gorngv benx janx Mandarin waac, zatv bieqc 3 | • Gorngv benx janx Arabic waac, zatv bieqc 9 |
| • Gorngv benx janx Vietnamese waac, zatv bieqc 4 | • Gorngv benx janx Armenian waac, zatv bieqc 10 |
| • Gorngv benx janx Russian waac, zatv bieqc 5 | • Liouh lorx benx haaix fingz waac dungh mv maaih mbuoz yiem ga'nguaaic wuov, zatv bieqc 11 |
| • Gorngv benx janx Farsi waac, zatv bieqc 6 | |

TSC borng buoz gorn zangc mienh se haih tengx meih lorx Medi-Cal goux zorc nyaah nyei mienh dungh haih gorngv meih nyei fingz waac a'fai yiem ninh mbuo ze'weic gorn zangc maaih gong-mienh haih gorngv meih nyei fingz waac.

Maaih haaix dauh haih tengx yie faan waac nyei fai dungh haaix zanc yie gorngv waac gan fonh caux Medi-Cal goux zorc nyaah mienh nyei ziangh hoc wuov?

Zeiz. Beiv taux meih qiemx longc faan waac mienh a'fai longc mienh tengx nzie faan waac gong-bou nor, korh waac lorx douc waac domh gorn aengx caux muangx waac-fienx mbuox heuc ginv benx meih nyei waac. Liouh benx Mien, zatv 11. Ninh haih tengx lorx faan waac mienh bun meih.

Maaih haaix dauh haih tengx yie faan waac yiem njiec Medi-Cal goux zorc nyaah ze'weic gorn nyei fai?

Zeiz. Se gorngv meih nyei zorc nyaah nyei mienh mv haih gorngv meih nyei waac nor, meih maaih ze'buonc leiz bouc liouh wang-henh faan benx fingz waac a'fai wuv buoz bun mangc. Beiv taux meih qiemx mienh tengx faan waac bun meih dungh yiem njiec zorc nyaah ze'weic gorn wuov, nzunc baav meih ganh a'fai zorc nyaah nyei mienh haih korh waac lorx douc waac domh gorn (TSC). Naaiv TSC oix zuqc borqv doic caux meih liouh bun faan waac mienh dungh haih gorngv meih nyei waac wuov gorngv caux meih. Faan waac mienh oix zuqc yiem finz-gorn zuov dungh meih buangh zorc nyaah ziangh hoc taux dorng dauh. Faan waac mienh maiv duqv dorng hmien bieqc yiem zorc nyaah bouc dauh mv baac haih douc waac gan fonh mingh tengx faan waac bun muangx. Faan waac mienh se haih porv waac bun muangx dungh meih gorngv waac yiem buangh doic wuov, ca'laangh goux mangc jauv-louc, a'fai gorngv caux zorc nyaah gong-mienh.

Faan waac mienh se maiv haih jaa-nziouv tengx dunz paaiv ziangh hoc liouh buangh doic oc. Ndaangc jaa-nziouv meih daaih buangh, se gorngv meih qiemx zuqc longc mienh tengx faan waac nor daaix luic box fienx bun goux zorc nyaah ze'weic gorn gong-mienh hiuv yiem dingz waac ziangh hoc, a'fai meih oix zuqc dorh hmuangv-doic a'fai pong-yiouu tengx benx faan waac yiem zorc nyaah dorngx. Naaiv diuc jauv-louc se haih tengx jaa-nziouv mbenc bun meih daaih zorc baengc.

Buatc longx nqoi nzuih bun borng buoz mienh

Buatc longx nqoi nzuih bun borng buoz mienh se benx haaix nyungc jauv-louc?

Buatc longx nqoi nzuih bun borng buoz mienh se benx meih cai bun haaix dauh aengx caux bieqc longc zorc nyaah waac-fienx. Buatc longx nqoi nzuih bun borng buoz mienh benx haaix dauh dungh benx huov jaa hmuangv doic, pong-yiouu, a'fai haaix dauh dungh meih ginv longc tengx zoux gong bun. Mangc guv yienh, nzunc baav meih cai benx meih nyei cai-doiz a'fai fu'jueiv-caan liouh tengx meih dau waac yiem siou zaeqv-daan, mbiuv ziangh hoc bun lorx zorc baengc, a'fai bun hiuv taux meih nyei baengc hhangv haaix mi'aqc.

Yiem cietv hlaax saengh 1, 2020 jiex gorn mingh, beiv taux meih oix cai bun haaix dauh mingh borng buoz benx div gong bun meih yiem Medi-Cal aengx caux bieqc longc meih nyei goux zorc nyaah waac-fienx nor, meih zuqc box tong benx ninh nyei mbuoz bun hiuv dungh nqoih nzuih benx borng buoz mienh.

- Mv aapv jaax heuc meih zuqc longc benx buac longc nqoi nzuih bun borng buoz mienh.
- Beiv taux maaiah haaix dauh dungh meih nqoi nzuih benx borng buoz mienh wuov, meih maiv zuqc yiem hlen muangx ninh mbuo div mienh tengx meih korh fonh douc waac nyei ziangh hoc yaac duqv.
- Se gorngv meih oix zuqc haaix dauh tengx meih borqv lorx taux yie mbuo liouh meih zorc nyaah waac-fienx wuov, naaich dauh mienh zuqc maaiah mbuoz yiem benx nqoi nzuih ben borng buoz mienh.
- Meih corc haih nqoi nzuih bun borng buoz mienh liouh bieqc nyungc baav a'fai yietc zungv zorc nyaah waac-fienx. Haaix zanc yaac duqv meih se haih tim mbuoz bieqc, tiu cuotv, a'fai tiuv yien siang borng buoz mienh.
- „Meih se haih cai benx yietc dauh a'fai camv-dauh benx borng buoz mienh yaac duqv. Naaiv deix nqoi nzuih benx borng buoz mienh se cai bun muoz-doic cien-ceqv, pong-yiou, a'fai gong-gorn tengx goux mangc meih.
- Naaiv diuc jauv-louc se maiv tiuv yien dungh yie mbuo gorngv caux meih a'fai meih zorc baengc waac oc.

Yie zuqc hnangv haaix paaiv benx nqoi nzuih bun benx borng buoz mienh?

Longc naaiv zeiv [nqoi nzuih bun benx borng buoz mienh sou-form](#) fiev paaiv benx nqoi nzuih bun borng buoz mienh. Meih oix zuqc dinc nzoih sou-nzangc aengx caux bieqc nzoih mbuoz yiem sou-form aengx caux fungx mingh bun taux:

Medi-Cal Dental Program
Attn: Information Security/Privacy Office
P.O. Box 15539 Sacramento, CA 95852-1539

Oix zuqc fungc zoux beiv taux yie oix longc mienh daaih tengx yie muangx korh waac yiem douc waac domh gorn dungh yie mv duqv cai benx nqoi nzuih benx borng buoz mienh wuov?

Beiv taux meih oix longc mienhtengx meih, liuz mv oix dorh ninh mbuo nyei mbuoz bieqc benx nqoi nzuih benx borng buoz mienh, meih korh waac lorx douc waac domh gorn (Telephone Service Center, TSC) tov heuc ninh mbuo tengx dau bun muangxoc. Liouh benx Mien, zatv 11. Meih zuqc gorngv benx waac-baeqc daic buangh taux TSC laengz lorqc doih waac bun naaich dauh mienh tengx yiem hlen muangx korh waac ziangh hoc.

Longc mienh tengx nzie zorc nyaah yiem njiec Medi-Cal

Yie hnangv haaix lorx mangc gaax yie haih duqv zipv tengx zorc nyaah nyei fai?

Zuangx mienh haaix deix maaiah puix-juang horpc zipv Medi-Cal se maaiah puix-juang gauz zipv tengx zorc nyaah jauv-louc nzoih oc. Meih maiv zuqc zoux gorqv-zeic lengc jeiv sou mingh tov zorc nyaah. Meih zuqc dorh zorqv nyaanh fangx-daan mingh bun zorc nyaah mienh mangc liouh zipv benx zorc nyaah jauv-louc. Liouh mangc gaax meih maaiah puix-juang horpc zipv Medi-Cal zorc nyaah nyaanh fai nor, korh waac lorx buonv-deic nquenc zangc goux nzie zuangx mienh ze'weic gorn. Meih corc haih lorx nquenc ze'weic zangc mbuoz-daan gorn yiem njiec domh gorn ze'weic nzie Weih goux mangc sin zangc heng-wangc website [yiem njiec naaiv](#).

Medi-Cal goux zorc nyaah fu'loqc nyaanh

Yiem naaiv ginc sou se bun piu-beih mangc benx goux zorc mangc nyaah jauv-louc dugh Medi-Cal duqv beu weih bun.

Maaiah haaix diuc zorc nyaah nyaanh dugh duqv beu weih yiem Medi-Cal kou-gong gorn?

Yiem ga'ndiev zeiv sou-guv se bun beiv mangc benx zuangx gong-bou duqv mbenc bun baengc mienh. Naaiv deix fu'loqc nyaanh se ei gan bouc dauh mengh hoc aengx caux ninh mbuo baengc mienh yiem njiec haaix norm deic dauh. Lox mangc waac-fienx tipv yiem naaiv [SmileCalifornia.org](https://www.smilecalifornia.org).

TENGX NZIE WEIH GONG-BOU	GU'NGUAAZ LUNX	GU'NGUAAZ	FU'JUE-IV-CAAN	MAAIIH GU'NGUAAZ YIEM SIN	DOMH MIENH	MIENH GOZ
Ndouv saaiz wuonh zaang*	☀	☀	☀	☀	☀	☀
Aamz X-ray ziuz fangx mangc	☀	☀	☀	☀	☀	☀
Nzaaux nyaah	☀	☀	☀	☀	☀	☀
Longc benx Fluoride var-nish nzaaux	☀	☀	☀	☀	☀	☀
Dinh sou	☀	☀	☀	☀	☀	☀
Baeng nyaah	☀	☀	☀	☀	☀	☀
Jiepv sih tengx goux njiouz huiang baengc	☀	☀	☀	☀	☀	☀
Hnyouv suonc	☀	☀	☀		☀	☀
Buang nyaah kuotv**		☀	☀			
Nyaah nzungh		☀	☀	☀	☀	☀
Zorc puix nyaah yuonh (longc hlieqv-finz corng njiaapc nyaah)***			☀			
Buang nyaah orv****			☀	☀	☀	☀
Zoux yietc maengz aengx caux buangv nyaah zorngh			☀	☀	☀	☀
Benx nyaah zorngh ri'laai			☀	☀	☀	☀
Corh nyaah hui guangc aengx caux zorc nyaah nzungh			☀	☀	☀	☀

Gec simv cuotv:

*Wang-henh tengx a'fai zaanz jaaz liouh zaah dimv mangc nyaah yiem normh norm juqv hlaax nyieqc bouc dauh dugh maaiah hnyangx-jeiv mv zaaic 21 hnyangx, yiem 12 hlaax nyieqc yietc nzunc liouh hnyangx-jeiv jiex ndaangc 21 hnyangx nyei buonc.

**Zotv nyaah kuotv se beu bun gu'nguaaz aengx caux fu'jueiv caan mingh taux 21 hnyangx.

***Liouh haaix deix mienh maaiah puix-juang horpc bouc.

****Buang gu'nguaaic maengz nyaah orv a'fai nyaah dorn gorn (nyaah orv-dorn) nzunc baav beu bun dauh baav mienh hnangv.

Doqc mangc naaiv zeiv **paaiv benx zorc nyaah waac aengx caux da'nyeic nyungc bun-souz waac** wuov kang bun-souz waac.

Meih nyei zorc nyaah mienh zuqc mbuox meih hiuv gorngv longc haaic diuc jauv-louc zorc baengc aengx caux maaih haaix diuc dungh mv duqv beu sou-gorn yiem Medi-Cal wuov. Meih nyei zorc nyaah mienh se haih ginv lorx yaauc jauv-louc tengx zorc nyaah aengx caux haaix horngv jauv-louc dungh maaih sou-gorn beu yiem Medi-Cal wuov. Yiem meih lorx buangh daauh nzunc, oix zuqc dorh meih nyei zorcq nyaanh fangx-daan bun zorc nyaah mienh mangc liuz ninh mbuo cingx haih bieqc zorc nyaah bun.

Ninh maaih zoqc zanv souz muoc mbuoqc ziez nyaanh dungh Medi-Cal beu weih liouh zorc nyaah yiem yietc hnyangx bouc dauh nyei fai?

Medi Cal beu weih camv taux \$1,800 nyaanh yiem yietc hnyangx bouc dauh liouh tengx zorc nyaah. Hnangv haaix yaac longx, ninh maiv duqv gouv beu benx zoqc zanv souz mouc dungh benx jienv sic dauh qiemx zorc nyaah jauv-louc, a'fai baengc mienh maaih gu'nguaaz yiem sin a'fai hnyangx-jeiv mv zaaic 21 hnyangx nyei buonc.

Ninh corc oix maaih gorqv-zeic nyaanh jaa tipv bun baengc mienh benx lengc jeiv qiemx longc nyei fai?

Da'dauh mienh maaih sou-gorn beu weih zorc nyaah gong-bou fih hnangv dungh maaih diuc baav jauv-louc simv guangc bun hnangv. Hnangv haaix yaac longx, lengc jeiv baengc mienh qiemx zuqc gorqv-zeic tengx nyei buonc nor nzunc baav dungh butv beih sin zangc baengc, corngv zingv ei-leix, wuaaic fangx mv haih hlo, a'fai tinz borngz zoux bun zorc nyaah zangc zaah dimv mangc nyaah maiv duqv wuov. Se gorngv benx hnangv naaiv nor, ninh mbuo zorc nyaah nyei mienh nzunc baav oix zuqc zoux bun ninh njormv ndaangc liuz cingx tengx zorc nyaah. Ninh mbuo zorc nyaah nyei mienh oix zuqc tov mbuox taux Medi-Cal nqoi nzuih bun ndaangc liuz cingx zaah baengc.

Maaih haaix diuc fu'loqc nyaanh liouh tengx bun fu'jueiv?

Beiv taux meih ganh a'fai meih nyei fu'jueiv maaih hnyangx-jeiv mv zaaic 21 hnyangx nor, nzunc baav meih haih maaih puix-juang horpc zipv gorqv-zeic zorc nyaah yiem jaa-nziouv bouc dauh aengx caux yietc nyeic zorc nyaah jauv-louc, zaah mangc baengc, aengx caux zorc nyaah (EPSDT) kou-gong gorn. Naaiv deix goux zorc nyaah jauv-louc yiem njiec EPSDT kou-gong gorn se lemh jienv jiepv sih qiemx zorc baengc dungh oix zuqc zorc puix ziangx a'fai zorc longx.

Maaih haaix diuc fu'loqc nyaanh liouh bun maaih gu'nguaaz yiem sin mienh?

Liouh zoux bun meih ganh aengx caux meih nyei gu'nguaaz maaih ngaengc caengz longx nor oix zuqc heuc zuqc mingv buangh zorc nyaah zangc tengx nzaaux nyaah aengx caux zaah mangc nyaah ndaangc yiem sin nyei bouc dauh. Wueic benx yiem Medi-Cal goux baengc mienh, meih maaih sou-gorn beu weih bun dungh maaih gu'nguaaz yiem sin bouc dauh aengx caux gu'nguaaz cuotv seiz liuz buangv 60 hnoi. Yiem naaiv feix hlaax saengh 1, 2022 jiex gorn mingv, meih maaih sou-gorn beu weih bun maaih gu'nguaaz yiem sin ziangv hoc aengx caux gu'nguaaz buangv yietc hnyangx bouc dauh.

Maiv gunv jiex meih maaih haaix hoc Medi-Cal beu weih sou-gorn yaac baac ninh mbuo corc beu bun liouh zorc nyaah gong-bou. Liouh zipv beu weih goux zorc nyaah, meih zuqc maaih yietc zungv puix-dauh gauz yiem Medi-Cal goux zorc nyaah jauv-louc.

Medi-Cal goux zorc nyaah nyei mienh

Meih haih duqv zipv goux mangc nyaah yiem haaix norm Medi-Cal goux zorc nyaah gorn zangc yaac duqv. Korh waac lorx taux goux zorc nyaah ze'weic gorn aengx caux naaic gaax laengx zipv Medi-Cal baengc mienh aengx caux siang-baengc mienh nyei fai. Daaix luic doqc mangc yiem naaiv ginc sou liuz meih yaac hiuv duqv gorngv gan haaix diuc jauv-louc lorx Medi-Cal zorc nyaah nyei mienh dungh tengx goux Medi-Cal baengc mienh wuov.

Yie hnangv haaix lorx Medi-Cal goux zorc nyaah nyei mienh?

Yiem caux Medi-Cal goux zorc nyaah jauv-louc, meih haih ginv longc benx haaix dauh Medi-Cal zorc nyaah nyei mienh yaac duqv. Kuv jauv-louc siepv liouh lorx Medi-Cal zorc nyaah nyei mienh nor bieqc zaah lorx yiem naaiv *Smile, California* [Lorx zorc nyaah zangc sou-daan](#).

Oix zuqc fungc zoux beiv taux yie mv haih lorx mv buatac zorc nyaah nyei mienh dungh laengx zipv longc Medi-Cal yiem buonv-deic wuov?

Se gorngv meih mv haih lorx mv zaaic Medi-Cal zorc nyaah nyei mienh yiem deic dauh dungh laengx zipv siang-baengc mienh, daaix luic korh waac lorx taux douc waac domh gorn aengx caux ginv benx meih nyei fingz waac.

Medi-Cal zorc nyaah douc waac domh gorn:

1-800-322-6384: Liouh benx Mien, zatv 11

Mborqv benx nzangc benx Teletext (TTY):

1-800-735-2922

Oix zuqc fungc zoux se gorngv beiv taux yie qiemx zuqc buangh ninh mbuo goux zorc nyaah nyei liouc siouv zangc?

Nzunc baav Medi-Cal zorc nyaah nyei mienh oix zuqc zoux sou fungx meih mingh lorx da'nyeic norm zorc nyaah gorn tengx zorc naaic diuc baengc. Kuv jauv-louc siepv liouh lorx Medi-Cal zorc nyaah nyei mienh nor bieqc lorx yiem naaiv *Smile, California* [Lorx zorc nyaah zangc sou-daan](#). Beiv taux meih qiemx longc mienh tengx zong mbenc liouh meih mingh lorx zorc baengc dorngx nor, daaix luic korh waac lorx taux douc waac domh gorn.

Yie haih mingh lorx benx zuangx zorc baengc dorngx dauh tengx yie zorc nyaah nyei fai?

Zeiz. Maaih ziex norm benx zuangx zorc baengc dorngx yaac maaih Medi-Cal baengc mienh aengx caux zorc nyaah gong hinc bun mangc. Meih haih duqv zipv tengx taux zorc nyaah jauv-louc yiem zuangx zorc baengc dorngx yiem haaix yaac duqv dungh gorn zangc duqv nqoi nzuih bun zipv benx Medi-Cal aengx caux tengx goux zorc nyaah wuov. Doqc mangc yiem **paaiv zorc nyaah bouc dauh waac aengx caux da'nyeic nyungc bun-souz waac** wuov kang sou liouh lorx waac-fienx tipv jaa.

Oix zuqc fungc zoux beiv taux yie mingh lorx zorc nyaah nyei mienh dung mv maaih mbuoz yiem caux Medi-Cal zorc nyaah gorn wuov?

Medi-Cal goux zorc nyaanh gorn zangc se kungx tengx nyaanh zorc nyaah dung maaih mbuoz yiem Medi-Cal goux zorc nyaah kou-gorn nyei buonc hnangv. Beiv taux meih mingh lorx zorc nyaah mienh yiem da'nyeic norm zorc nyaah gorn zangc dung maiv maaih mbuoz yiem Medi-Cal goux zorc nyaah kou-gong gorn nor, meih oix zuqc ga'gan cuotv nyaanh.

Haih bun yie tiuv yienc zorc nyaah mienh duqv nyei fai?

Zeiz. Meih mingh lorx haaix norm zorc nyaah gorn yaac duqv dung maaih mbuoz yiem Medi-Cal goux zorc nyaah kou-gong gorn aengx caux laengx zipv siang-baengc mienh wuov. Beiv taux meih bieqc mbuoz yiem zorc nyaah Managed Care plan nor, meih korh waac lorx taux naaic norm beu weih gorn aengx caux tov heuc tengx cai ganh dauh zorc nyaah nyei mienh bun yaac duqv.

Yie corc haih tiuv yienc zorc nyaah nyei mienh duqv mbuoqc ziez nzunc?

Ninh duqv paaiv benx jaax-jamv souz mouc bun tiuv yienc zorc nyaah nyei mienh duqv camvnzunc nyei. Hnangv haaix yaac longx, ninh paaiv jaax-jamv souz mouc bun zorc lox-baengc yiem ganh norm zorc nyaah gorn (liouh benx guv yienh mangc, beiv taux nzaaux nyaah). Yie mbuo oix mbuox heuc meih ginv longc zorc nyaah yiem biau caux Medi-Cal zorc nyaah nyei mienh.

Kungx lorx buangh lox-zorc nyaah zangc se benx haaix diuc kuv jauv?

Ziangh diuh lorx lox-zorc nyaah zangc tengx zaah mangc aengx caux goux mangc nyaah se maaih camv-diuc longx haic:

- Haih zipv tengx jaa waac mbuox meih daaih buangh da'nyeic-nzunc.
- Meih nyei zorc nyaah zangc haih tengx lorx liouc siouv zangc tengx zorc nyaah beiv taux buatc meih qiemx zuqc zorc nyaah dung lox-nyaah zangc mv haih tengx zorc.
- Meih nyei zorc nyaah nyei mienh hiuv duqv meih nyei nyaah gouv-nyinh benx hnangv haaix aengx caux jaa-nziouv neqv mbuox gorngv benx hnangv haaix. Naaiv diuc jauv-louc haih jaa-nziouv duqv zipv zorc nyaah ndaangc ninh wuaaic camv faaux.

Yiem njiec ndaam-dorng zorc baengc bouc dauh wuov yie se haih tiuv yienc zorc nyaah mienh nyei fai?

Zeiz. Se gorngv meih nyei goux zorc nyaah jauv-louc duqv buatc longx nqoi nzuih bun yietc dauh zorc nyaah nyei mienh aengx caux meih haix oix tiuv yienc zorc nyaah mienh nor, oix zuqc fiev sou-fienx tov heuc tiuv yienc jauv-louc. Dorh sou-fienx bun taux meih siang-zorc nyaah nyei mienh tengx fungx bun Medi-Cal goux zorc nyaah liouh tov heuc jaa-nziouv nqoi nzuih bun ndaangc. Yie mbuo oix zuqc zoux benx siang nqoi nzuih sou-gorn bun siang-zorc nyaah nyei gorn zangc mienh liouh zorc zengc njiec nyei buonc.

Zipv benx goux zorc mangc nyaah

Yie hnangv haaix zoux dunz buangh doic sou-daan liouh mingh zorc nyaah?

Korh waac lorx taux goux zorc nyaah ze'weic gorn tengx dingc ziangh hoc bun. Mbuox tong ninh mbuo hiuv gorngv meih maaih sou-gorn beu weih yiem Medi-Cal aengx caux naaic ninh mbuo naaiv dauh zorc nyaah nyei mienh se benx Medi-Cal zorc nyaah nyei mienh fai. Beiv taux meih qiemx longc mienh tengx dingc ziangh hoc nor, daaix luic korh waac lorx taux douc waac domh gorn (TSC).

Yie oix zuqc qiemx dorh haaix diuc dugh yie mingh lorx zorc nyaah nyei mienh wuov?

Dorh meih nyei zorcq nyaanh sou-daan (BIC) aengx caux si'jeiv (ID) fangx-daan, beiv taux benx niouv cie sou a'fai saengv zangc zoux ID bun wuov mingh. Beiv taux meih nyei ID fangx-daan nzengc ziangh hoc, maiv jiex ndaangc juqv hlaax nyieqc yiem nzengc ziangh hoc funx daaih nor ninh zorc nyaah ze'weic se laengx zipv nyei. Se gorngv meih benx dae-maa hlorpv aengx caux maiv gaengh duqv zipv benx BIC bun fu'jueiv hlorpv nor, longc naaiv Social Security nam mber liouh zaah mangc puix-dauh yaac duqv. Beiv taux meih corc maaih da'nyeic norm beu weih zorc nyaah sou-gorn, dorh naaic deix waac-fienx bun zorc nyaah nyei mienh.

Yie horpc zuqc lorx buangh taux zorc nyaah ndongc haaix maqc?

Ninh benx kuv jienv sic dauh dugh yietc hnyangx oix zuqc mingh zaah mangc nyaah aengx caux nyaah orv aengx caux sin zangc ngaengc caengz longx. Zorc nyaah nyei mienh oix zuqc mbuox meih hiuv gorngv horpc zuqc daaih zaah mangc nyaah ndongc haaix maqc. Fu'jueiv nor horpc zuqc zaah mangc yiem yietc hnyangx bouc dauh benx yi nzunc. Wueic benx yietc diuc jauv-louc yiem hnyangx-dong meih zaah mangc, zorc nyaah nyei mienh oix zuqc tengx mbenc sou-daan liouh zorc haaix nyungc baengc aengx caux nzunc baav qiemx zuqc heuc daaih zaah mangc hnyangx-dong baengc.

Se gorngv meih maiv hnamv taux haih butv nyaah mun jauv-louc a'fai sic dauh dugh yiem hnyangx-dong daaih zaah zorc nyaah ziangh hoc, korh waac lorx goux zorc nyaah ze'weic tov ninh mbuo tengx. Se gorngv meih ca'bouc zoux zuqc nzuih mun a'fai mun ga'nyuoz nzuih nor gaanv jien sin korh waac lorx taux zorc nyaah mienh siepv.

Haaix zanc horpc zuqc dorh gu'nguaaz mingh lorx zorc nyaah mienh?

Meih horpc zuqc dorh gu'nguaaz lorx zorc nyaah nyei mienh dugh haaix zanc daauh norm nyaah mbiangx a'fai ninh buangv hnyangx, zoux haaix diuc ndaangc yaac duqv dugh ninh benx ndaangc. Yiem mingh daauh nzunc liuz, meih horpc zuqc dorh gu'nguaaz zaah mangc nyaah yiem normh norm juqv hlaax nyieqc bouc dauh. Naaiv deix jauv-louc se lemh jienv zaah mangc aengx caux nzaaux nyaah. Meih corc haih lorx waac-fienx tipv jaa yiem njiec *Smile, California* website [yiem njiec naaiv](#).

Medi-Cal tengx bun meiv guoqv horqc saeng hoqc zoux ndie-sai njiaaux gorngv taux hnangv haaix goux longx maiv bun fu'jueiv zuqc mun. Naaiv deix jauv-louc se tengx bun zuangx fu'jueiv yuonh nzengc. Fu'jueiv dugh haaix diuc baengc qiemx zuqc longc gorqv-zeic zorc goux mangc a'fai baengc zingh a'fai ca'bouc zuqc mun nzunc baav oix zuqc qiemx longc ganh diuc zorc baengc jauv-louc caux/fai saa maqc ndongc haaix. Meih fu'jueiv nyei zorc nyaah mienh oix zuqc paaiv benx kuv jauv-louc liouh goux longx fu'jueiv maiv bun ndorpc mun.

Naaiv jiepv sih zorc nyaah jauv-louc se benx haaix diuc?

Naaiv jiepv sih zorc nyaah se benx baengc dungh oix zuqc gaanv tengx zorc njioux baengc siepv. Naaiv jiepv sih zorc nyaah baengc se zeiz:

- Nziaamv cuotv mv dingh.
- Omz mun camv haic a'fai nzuih mun.
- Mun diev maiv zouc
- Hmien mun, beiv taux ca'bouc ndorpc gapc haa-baah mbungh mun aengx caux hmien mun.
- Nyaah orv butv liuz mun camv a'fai omz.
- Paaiz zorc (tiuv yienc ndie-beu, japv suiz-buangc guangc).
- Nyaah nquaqv a'fai nyaah nduqv.
- Gaatv a'fai zorc puix corngh nyaah hlieqv-finz dungh corngh lipc zuqc kam-bui a'fai nyaah orv mun.

Oix zuqc fungc zoux beiv taux yie maaih jiepv sih huiang nyei baengc?

Se gorngv yiem njiec zoux gong ziangh hoc nor, korh waac lorx taux meih nyei zorc nyaah mienh aengx caux porv cing meih nyei baengc bun ninh muangx. Se gorngv meih mv haih borvq mv zaaic zorc nyaah nyei mienh nor, korh waac lorx douc waac domh gorn yiem naaiv 8 diemv lungh ndorm mingh taux 5 diemv lungh muonx, yiem liv-baaiz yietv mingh taux liv-baaiz hmz, tov ninh mbuo tengx lorx dorngx goux mangc nyaah. Liouh benx Mien, zatv 11.

Beiv taux meih maaih jiepv sih baengc huiang kouv qiemx zuqc lorx zorc nyaah nyei mienh yiem dingh gong ziangh hoc, meih horpc zuqc mangc njiaaux waac daan gorngv hnaangv haaix dau waac yiem dingh gong ziangh hoc wuov. Beiv taux meih mv maaih Medi-Cal goux zorc nyaah nyei mienh aengx caux borqv mv zaaic zorc nyaah ze'weic gorn nor mingh lorx jiepv sih njioux huiang baengc dorngx yiem fatv biauuv tengx njiouz baengc ndaangc.

Naaiv diuc "butv baengc kouv zien qiemx zorc baengc" se zeiz haaix nyungc?

Butv baengc kouv zien qiemx zorc baengc se benx Medi-Cal doh leiz liouh paaiv lorqc doih waac bun butv baengc kouv zien qiemx zorc baengc aengx caux horpc sic zorc nyaah mun, nyaah orv caengz aengx caux corngh ngaengc. Naaiv deix zuangx doh leiz se horpc gan wuonv sic dauh gong-bou dungh zoux gong liouc mienh dorh daaih tong zuangx longc. Doqc mangc yiem **paaiv zorc nyaah bouc dauh waac aengx caux da'nyeic nyungc bun-souz waac** wuov kang sou liouh lorx waac-fienx tipv jaa.

Oix zuqc fungc zoux se gorngv beiv taux yie qiemx muangx benx da'nyeic diuc waac?

Beiv taux meih oix longc zorc nyaah gong dungh zorc nyaah zangc mbuo maiv maaih puix-juang gauz zipv butv baengc kouv zien qiemx zorc, meih corc haih tov naaic muangx da'nyeic diuc jauv-louc duqv. Meih corc haih zipv muangx da'nyeic diuc waac yiem Medi-Cal goux zorc nyaah nyei mienh dungh maiv zeiz lox zorc nyaah zangc wuov. Da'nyeic dauh zorc nyaah nyei mienh oix zuqc zaah dimv mangc meih nyei baengc benx daapc engz waac a'fai tiuv yienc dungh meih tov benx butv baengc kouv zien qiemx zorc. Meih haih bieqc mangc yiem njiec *Smile, California* [Lorx mangc zorc nyaah zangc sou-daan](#) liouh lorx da'nyeic dauh benx Medi-Cal goux zorc nyaah nyei mienh yiem nitv biauuv fatv. Meih corc haih korh waac lorx taux TSC aengx caux tov tengx lorx ganh dauh zorc nyaah nyei mienh bun.

Wueic haaix diuc Medi-Cal goux zorc nyaah gorn zangc cingx heuc yie bun d'anyeic norm zorc nyaah nyei mienh tengx zaah dimv mangc?

Nzunc baav meih haih duqv zipv haix tih mengh fienx mbuox hiuv yiem Medi-Cal goux zorc nyaah gorn zangc bun dingc ziangh hoc bun buangh zaah dimv nyaah. Naaiv zeiv sou-fienx se mbuox meihc mingh zaah dimv nyaah yiem caux goux zorc nyaah gorn zangc mienh. Naaiv zeiv bun-dunz fienx se funx benx div meih bun daaih bouc sengh taux zorc nyaah gong yiem zorc nyaah nyei mienh tov daaih wuov se zuqc nqoi nzuih bun a'fai daapc engz zipv zorc baengc jiex daaih wuov. Ninh benx jienv jauv-louc oix zuqc dorh naaiv zeiv bun-dunz sou-fienx mingh bun mangc.

Dingc ziangh hoc se yiem dornng bouc dauh yiem 15-30 buon hhangv. Ninh mbuo zaah dimv mangc nyaah nyei gorn zangc mienh maiv zoux nyaah bun. Meih maiv zuqc cuotv nyaah bun liouh zoux dingc ziangh hoc sou-daan oc. Dungh buangh liuz doic, ninh mbuo zorc nyaah gorn zangc mienh oix zuqc fungx sou-fienx box taux Medi-Cal goux zorc nyaah gorn zangc duqv hiuv. Naaiv zeiv sou-fienx oix zuqc dorh mingh corng mangc dungh tov tengx zorc baengc wuov horpc zuqc nqoi nzuih bun a'fai ngaengc nzuih.

Beiv taux meih maiv haih buangh ziux ziangh hoc nor, daaix luic jaa-nziouv korh waac lorx taux douc waac domh gorn (TSC) ndaangc yi hnoi taux ei dingc ziangh hoc. Liouh benx Mien, zatv 11. Se gorngv meih maiv duqv dorh dunz waac sou-daan bun mangc aengx caux maiv duqv mbuox tong fienx hiuv ndaangc nor, nzunc baav meih tov zorc goux mangc jauv-louc yaac zuqc ngaengc nzuih mi'aqc.

Naaiv se benx nyungc baav kuv jauv-louc dungh jaa mbuox heuc jangx longx:

- Oix zuqc daaih buangh doiz ei dingc ziangh hoc bouc dauh. Se gorngv meih taux zaih, nzunc baav oix zuqc ganh zoix dingc jiex siang-ziangh hoc.
- Beiv taux zorc nyaah nyei mienh heuc tiuv siang-nyaah zorngh, meih oix zuqc dorh lox-nyaah zorngh mingh bun mangc.
- Fonh nam mber yiem sou-fienx daan wuov kungx liouh korh daaih naaic lorx jauv-louc hhangv oc. Maaih benx da'nyeic diuc waac-cai nor korh waac lorx naaic TSC.
- Beiv taux meih korh waac lorx taux TSC, funx benx "Zaah dimv mangc baengc #" hinc yiem ga'ndiev mbiaauc bung fienx-gorqv-juoqv.
- Ninh mbuo zorc baengc gorn zaah dimv mangc baengc sou-fienx se kungx fungx bun Medi-Cal goux zorc nyaah gorn zangc hhangv. Meih maiv duqv zipv siou naaiv zeiv sou-aamz.
- Ninh clinic gorn zangc maiv bun zorc nyaah mienh mbuox meih hiuv gorngv taux nqoi nzuih zorc baengc a'fai ngaengc nzuih, a'fai njiaaux hhangv haaix zorc baengc bun meih.

Oix zuqc fungc zoux beiv taux yie qiemx zuqc tuiz dingc ziangh hoc bouc dauh?

Beiv taux meihmingh mv hingh gan dingc ziangh hoc nor, gaanv jien sin korh waac lorx taux goux zorc nyaah ze'weic gorn siepv a'fai maiv gauh zaih yietc hnoi ndaangc a'fai dingc siang ziangh hoc. Ninh mbuo goux zorc nyaah ze'weic gorn zangc jien jaa haih tengx meih ganh dingc siang ziangh hoc bun.

Oix zuqc fungc zoux beiv taux yie qiemx zuqc goux mangc nyaah jauv-louc dugh haaix zanc yie yiem pien buix dornx zi'maengx California deic a'fai da'nyeic norm guoqv?

Ninh corc maaih Medi-Cal goux zorc nyaah nyei mienh yiem njiec norm baav saengv dugh maaih gapc jaaiz nitv caux California deic nyei. Meih haih duqv zipv goux mangc nyaah jauv-louc yiem haaix norm Medi-Cal goux zorc nyaah gorn zangc nitv fatv naaiv deix gapc jaaiz dornx wuov.

Se gorngv maiv zeiz jiepv sih njiouz huiang nyei baengc nor oix zuqc jaa-nziouv duqv zipv nqoi nzuih bun ndaangc liouh zorc nyaah yiem njiec da'nyeic norm saengv. Meih corc haih korh waac lorn taux douc waac domh gorn liouh tengx meih. Liouh benx Mien, zatv 11. Goux zorc nyaah jauv-louc yiem da'nyeic norm guoqv zangc nor Medi-Cal maiv duqv beu weih bun, simv cuotv dugh gorngv meih jiepv zeh maaih baengc huiang kouv oix zuqc bieqc bueiz zorc baengc gorn yiem naaiv Canada a'fai Mexico deic-bung.

Zorc nyaah nyei jaaz-zinh

Yie oix zuqc cuotv haaix diuc nyaah liouh yie zorc zorc nyaah nyei fai?

Simv cuotv dugh meih maaih Medi-Cal beu weih sou-gorn juangc cuotv nyaanh (Share of Cost), beiv taux meih maaih sou-gorn beu weih yiem Medi-Cal goux zorc nyaah gorn zangc liuz nor zorc nyaah gorn zangc mienh maiv haih heuc meih cuotv nyaanh aqv. Meih corc haih hoqc mangc waac-fienx jaa yiem meih nyei Share of Cost yiem njiec [My Medi-Cal sou-guv](#) (Pub. 68). Naaiv buonv sou-guv dugh meih duqv zipv siou yiem caux meih nyei Medi-Cal siang sou-gorn daaih.

Meih corc maaih doh leiz bouc bun liouh tov heuc kungx benx zorc baengc yiem Medi-Cal beu weih nyei buonc hngv. Zorc nyaah nyei mienh oix zuqc njiec sou-nzangc a'fai zoux benx electronic zorc baengc daan bun meih siou. Naaiv zeiv sou-daan oix zuqc bun Medi-Cal mangc maaih beu weih jauv-louc piouz doic caux butv kouv zien qiemx zorc ndongc haaix. Meih zorc nyaah gorn zangc mienh mv haih zoux bun zipv zorc haaix baengc dugh mv maaih sou-gorn beu yiem Medi-Cal wuov.

Meih zorc nyaah gorn zangc mienh mv guaih siou meih nyei nyaanh liouh funx bun gorqv-zeic si'jeiv beu weih sou-gorn nyaanh. Naaiv lemh maeqv funx cuotv nyaanh, juangc maaiz beu weih sou-gorn, a'fai benx si'jeiv saeng-eiz beu weih sou-gorn nyaanh.

Nzunc baav meih nyei zorc nyaah mienh siou zorc nyaah jaaz caux meih beiv taux meih ginv longc benx zorc nyaah jauv-louc dugh Medi-Cal goux zorc nyaah gorn zangc maiv duqv beu weih bun wuov. Nzunc baav meih zuqc cuotv nyaanh zorc junh baengc a'fai naeqc zorc nyaah nzueic (hlieqv finz naeqc nyaah) bev taux meih maaih hnyangx-jeiv buangv 21 hnyangx a'fai gauh goz.

Juangc cuotv nyaanh se benx haaix diuc jauv-louc?

Maaih diuc baav Medi-Cal zorc gaengc gong juangc cuotv jaaz zaanc. Goux zorc nyaah ze'weic gorn zangc zuqc siou haaix diuc juangc cuotv nyaanh yiem meih zorc baengc ziangh hoc. Mangc yietc nyeic ndaav-ndorqc nziqv beiv benx juangc cuotv nyaanh yiem ga'ndiev wuov.

Medi-Cal ndaauv-ndorqc nziqv beiv benx juangc cuotv nyaanh

Nzie weih zorc baengc gong dungh juangc cuotv nyaanh	Juangc cuotv gingz-jaaz	Simv guangc bun nyei buonc gingz-zinh
Tengx zorc zong baan baengc yiem njiec jiepv sih baengc couz-deic: Zong baan baengc se funx benx “haaix diuc zorc baengc gong dungh maiv zeiz tengx zorc jiepv zeih mun kouv a’fai jiepv sih qiemx zaah mangc aengx caux baengc kouv qiemx zorc siepv, beiv taux maiv gaanv jien sin zaah mangc siepv a’fai zorc siepv nor haih zoux bun wuaaic fangx a’fai hoic maengc.”	\$5.00	1. Haaix dauh mienh maaih hnyangx-jeiv gauh lunx a’fai buangv 18 hnyangx. 2. Haaix dauh mienh maaih gu’nguaaz yiem sin zipv zorc baengc aengx caux yungz gu’nguaaz liuz buangv hlaax. 3. Haaix dauh mienh dungh yiem goux baengc dorngh (bueiz zorc baengc dorngh, goux baengc mienh dorngh, goux mangc fu’jueiv dorngh). 4. Haaix dauh fu’jueiv yiem AFDC-goux wuix fu’jueiv dorngh. 5. Haaix diuc gong dungh benx ninh mbuo kou-gong gorn tengx bun nyaanh benx \$10 a’fai gauh zoqc.
Mingh nzuonx zorc baengc: Zorc baengc ndie-sai, hoqc funx-hoc, hoqc taux chiropractic, hoqc corngh zingh eiz, njiaaux waac bun muangx, hoqc muangx qiez, nziepv sim-nqaai, nanv zorc sin zangc, goux zorc gu’nguaaz, paaiz baengc domh gorn, zorc baengc dorngh a’fai benx clinic zorc mingh nzuonx baengc, zorc beih zangc sin-pei baengc, aengx caux goux zorc nyaah.	\$1.00	1. Haaix dauh mienh maaih hnyangx-jeiv gauh lunx a’fai buangv 18 hnyangx. 2. Haaix dauh mienh maaih gu’nguaaz yiem sin zipv zorc baengc aengx caux yungz gu’nguaaz liuz buangv hlaax. 3. Haaix dauh mienh dungh yiem goux baengc dorngh dauh (bueiz zorc baengc dorngh, goux baengc mienh dorngh, goux mangc fu’jueiv dorngh). 4. Haaix dauh fu’jueiv yiem jhex AFDC- goux mangc fu’jueiv dorngh. 5. Haaix diuc gong dungh benx ninh mbuo kou-gong gorn tengx bun nyaanh benx \$10 a’fai gauh zoqc.
Paaiv ndie bun nyanc daan: Kuaaih kuaaiv ndie-daan a’fai jaa nyaanh bieqc.	\$1.00	Yietc zungv maaih mbuoz yiem gu’nguaaic wuov, caux haaix dauh buangv 65 hnyangx a’fai gauh goz.

Oix zuqc fungc zoux beiv taux yie mv maaih nyaanh juangc cuotv ndie-jaaz dung haaix zanc yie mingh lorx zorc baengc ziangh hoc?

Medi-Cal zorc nyaah gorn zangc mienh mv haih ngaengc nzuih mv zorc baengc bun beiv taux meih mv maaih nyaanh juangc cuotv zorc baengc jaaz yiem lorx zorc baengc ziangh hoc wuov. Naaiv caux Share of Cost nyaanh se piouz doic oc.

Yie oix zuqc fungc zoux se gorngv yie duqv cuotv nyaanh bun liuz zorc baengc jaaz dung yie mv horpc cuotv nyei buonc?

Gan doh leiz nor, ninh mbuo Medi-Cal zorc nyaanh gorn zangc mienh gec maiv guaih zoux siou nyaanh zaeqv daan bun Medi-Cal baengc mienh dung maaih nzoih Medi-Cal beu junh wuov. Beiv taux meih duqv cuotv nyaanh bun zorc nyaah jaaz dung maaih sou-gorn beu wuov, nzunc baav yie mbuo zuqc zorqv tuiz nzuonx. Medi-Cal zorc nyaah gorn zangc mienh horpc zuqc tuiz nzuonx bun meih dung haaix zanc meih dorh Medi-Cal beu weih sou-gorn mingh zaah mangc maaih beu weih sou-gorn liouh goux butv baengc kouv wuov. Korh waac lorx taux douc waac domh gorn heuc ninh mbuo tengx meih goux baengc zingh. Liouh benx Mien, zatv 11.

Nzunc baav zorc nyaah gorn zangc mienh haih siou nyaanh caux meih dung ginv benx haaix diuc zorc baengc jauv-louc dung mv duqv beu yiem Medi-Cal wuov. Naaiv funx benx jienv jauv-louc liouh heuc meih jangx longx dung maaih haaix diuc fu'loqc nyaanh dung Medi-Cal beu weih bun. Ndaangc jaa-nziouv lorqc doih waac liouh cuotv nyaanh zorc baengc nor, oix zuqc naaic zorc nyaah gorn zangc mienh gorngv maaih haaix diuc jauv-louc a'fai maaih haaix nyungc maiv duqv beu weih yiem Medi-Cal. Daaix luic paan pei luic longx naaiv zeiv piu-beih sou-guv gorngv maaih mbuoqc ziez diuc fu'loqc nyaanh lyiem njiec naaiv: **Maaih haaix diuc zorc nyaah nyaanh dung duqv beu weih yiem Medi-Cal kou-gong gorn?**

Oix zuqc fungc zoux se gorngv yie duqv zipv benx siou nyaanh zaeqv daan yiem caux zorc nyaah gorn zangc mienh daaih?

Se gorngv meih zipv siou nyaanh zaeqv daan yiem zorc nyaah ze'weic gorn zangc bun daaih, korh waac lorx aengx caux naaic wueic haaix diuc cingx fungx zaeqv-daan daaih bun. Goux zorc nyaah ze'weic gorn oix zuqc porv cingh bun muangx taux naaix deix nyaanh aengx caux wueic haaix diuc heuc meih cuotv nyaanh. Beiv taux meih corc maaih waac qiemx naaic nor korh waac lorx taux douc waac domh gorn liouh heuc ninh mbuo tengx meih. Liouh benx Mien, zatv 11.

Haaix zanc duqv zaah mangc cing yiem Medi-Cal beu weih sou-gorn liuz, meih nyei Medi-Cal gouxzorc nyaah gorn zangc mienh se maiv haih funx benx zorc baengc longc benx nyaanh maeng. Ninh mbuo mv haih zoux benx siou nyaanh zaeqv-daan benx zorc yietc zungv baengc nyei jaaz a'fai diuc baav nyaanh dung Medi-Cal beu weih bun nyei jauv-louc, gec simv guangc dung Medi-Cal zorqv siou benx juangc cuotv jaaz a'fai Share of Cost. Liouh benx guv yienh, beiv taux meih maaih Share of Cost, meih oix zuqc cuotv nyaanh souz mouc bun ndaangc liuz Medi-Cal oix zuqc cuotv benx zorc baengc jaaz.

Haih maaih haaix diuc sic dauh hoic nyei fai beiv taux yie maaih ganh norm beu weih zorc nyaah sou-gorn?

Beiv taux gorngv meih maaih ganh norm beu weih zorc nyaah sou-gorn, ninh mbuo goux zorc nyaah ze'weic gorn oix zuqc zoux benx siou nyaanh zaeqv-daan bun beu weih sou-gorn ndangc heuc Medi-Cal cuotv nyaanh zorc meih nyei baengc. Goux zorc nyaah gorn zangc mv haih funx benx zorc nyaah nyaanh liouh gorqv-zeic maeqv bun saeng-eiz beu weih gorn. Naaiv lemh jienv zorqv maeqv nyaanhcuotv, juangc maaiz beu weih sou-gorn, a'fai juangc cuotv jaaz.

Medi-Cal maiv haih tengx nyaanh dungh meih duqv zipv yiem caux da'nyeic norm beu weih zorc nyaah sou-gorn wuov. Naaiv lemh jienv hungh jaa da'nyeic norm kou-gong gorn, TRICARE (CHAMPUS), a'fai jaauv nyaanh nzuonx bun zoux gong mienh'. Beu weih sou-gorn yiem Medi-Cal se funx benx da'nyeic norm gorn dungh caux yietc zungv beu weih sou-gorn doic.

Beiv taux meih maaih da'nyeic norm beu weih sou-gorn dungh maiv doiz zuqc Medi-Cal beu weih nyei buonc a'fai cuotv nyaanh gauh zoqc beiv Medi-Cal bun zorc nyaah wuov nor, zorc nyaah gorn zangc mienh yaac oix zuqc fungx sou tov Medi-Cal goux zorc nyaah gorn tengx zengc nyei buonc. Zorc nyaah nyei gorn zangc mienh maiv haih heuc meih cuotv nyaanh benx zorc nyaah jaaz dungh Medi-Cal beu weih bun wuov. Daaix luic doqc yietc nyeic waac-fienx yiem naaiv zeiv sou-guv yiem njiec: ***Oix zuqc fungc zoux se gorngv yie duqv zipv siou nyaanh zaeqv daan yiem zorc nyaah gorn zangc mienh daaih?*** Liouh hoqc mangc yietc nyeic waac gorngv oix zuqc hnavg haaix dungh maaih sic hnavg naaiv.

Cie faauz njiec aengx caux da'nyeic diuc zorc baengc jauv-louc

Oix zuqc fungc zoux se gorngv yie qiemx geh cie mingh lorx zorc nyaah ze'weic gorn?

Medi-Cal haih tengx lorx cie bun. Medi-Cal beu weih bun yi nyungc jauv-louc. Daaux nyungc jauv-louc se heuc

Mv zeiz tor butv baengc mienh nyei cie (non-medical transportation, NMT). Beiv taux meih corc haih geh cie-dorn, cie-ndaauv, cie-douz, a'fai saeng-eiz cie-cingv, liuz maiv zuqc geuh cie fungx taux zorc baengc dorngx, mbenc ndorqc jauv-mbiec benx NMT cie-zinh duqv. Meih se haih longc benx NMT yaac duqv se gorngv qiemx mingh zorqv ndie, maaiz zorc baengc jaa-sic, a'fai jaa-dorngx.

Liouh tengx lorx benx NMT bun geh nor, zoux ei ga'ndiev deix yietc nyeic:

- Beiv taux meih maaih mbuoz yiem goux mangc heng-wangc sou-gorn liuz, korh waac lorx heng-wangc gorn goux baengc mienh wuov heuc NMT tengx goux mangc.
- Beiv taux meih maaih mbuoz yiem Medi-Cal Dental Managed Care (DMC) beu weih sou-gorn, korh waac lorx [DMC beu weih sou-gorn](#) tov heuc NMT tengx goux mangc.
- Beiv taux maaih dorngx nyaav hoic borqv maiv zaaic cie geh yiem beu weih heng-wangc sou-gorn a'fai DMC gorn, korh waac lorx taux douc waac domh gorn yiem njiec 1-800-322-6384. Liouh benx Mien, zatv 11. Nzunc baav nquenc zangc Medi-Cal ze'weic gorn haih tengx meih lorx cie NMT bun geh.

Qiemx longc waac-fienx tipv jaa gorngv taux NMT nqoi nzuih bun fai? Meih corc haih lorx mbuoz-daan yiem gunv goux zuangx mienh heng-wangc domh ze'weic gorn [website](#).

Da'nyeic nyungc jauv-louc se mv zeiz cie tor jiepv sih baengc hnief (non-emergency medical transportation, NEMT). Medi-Cal cai bun NEMT tengx goux mangc maaiah ze'buonc horpc nyei baengc mienh qiex zorc baengc. Meih nyei baengc a'fai zorc nyaah nyei mienh haih tengx corngh dunz mangc gorngv meih qiex zuqc longc NEMT goux mangc fai. NEMT goux zorc baengc gong se beu nzoih naaiv:

- Eiv-fungv
- Longc cie van tor
- Ambulance cie
- Tor gan cie-ndaiz

Meih horpc zuqc jaa-nziouv jien sin heuc lorx cie ndaangc taux ziangh hoc mingh zorc baengc. Se gorngv meih maaiah dingc ziangh hoc zorc baengc a'fai zinh hoz dingc maaiah camv-nzunc zorc baengc waac, ndie-sai a'fai zorc nyaah nyei mienh haih jaa-nziouv heuc lorx cie bun zinh hoz.

Liouh lorx benx NEMT bun geh, zoux ei ga'ndiev deix yietc nyeic:

- Beiv taux meih duqv bieqc mbuoz yiem DMC beu weih sou-gorn, korh waac lorx taux goux baengc mienh gorn liouh heuc NEMTtengx goux mangc. Oix zuqc maaiah sou-gorn benx goux zorc baengc nyei mienh faaux ndie-hoc bun.
- Beiv taux meih maaiah mbuoz yiem Fee-For-Service Medi-Cal, daaix luic mbuox tong zorc baengc gorn zangc mienh hiuv aengx caux ninh zuqc tengx lorx NEMT cie bun geh a'fai korh waac lorx taux Medi-Cal San Diego deic dauh ze'weic yiem naaiv 1-858-495-3666.

Oix zuqc fungc zoux se gorngv yie m'norm mv mbienc a'fai gorngv waac mv jauh?

Beiv taux meih m'norm wuaaic a'fai gorngv waac mv jauh nor, jaa-nziouv korh waac lorx taux yie mbuo yiem liv-baaiz yietv mingh taux liv-baaiz hmz, yiem 8 diemv lungh ndorm mingh taux 5 diemv lungh muonx yiem njiec yie mbuo TTY line domh finx-gorn 1 800 735 2922. Yiem da'nyeic deix yietc zungv ziangh hoc liouh tengx nzie nor, daaix luic korh daaih lorx California faan waac muangx nyei gorn TDD/TTY yiem naaiv 711. Ei doh leiz nor oix zuqc longc buoz wuv benx meiv guoqv waac bun mangc (American Sign Language, ASL). Haaix zanc duqv heuc tengx benx ASL, daaix luic mbenc nzoih ga'ndiev deix waac-fienx ndaangc:

- Dingc hnoi-nyieqc zorc baengc
- Dingc ziangh hoc zorc baengc se jiex gorn yiem naaiv diemv aengx caux mingh taux
- Dingc ziangh hoc zorc haaix nyungc baengc (mangc guv yienh: dunz zorc nyaah, paaiz zorc baengc, buangh doic ca'laangh.)
- Naaic dauh mienh qiex longc ASL mbuoz fungc heuc aengx caux baengc mienh fangx-daan
- Ze'weic deic zepv yiem njiec aengx caux fonh nam mber
- Lorx buangh haaix dauh yiem ze'weic gorn mbuoz fungc heuc

Oix zuqc fungc zoux beiv taux benx zuqc yie m'zing wuaaic?

Duqv mbenc naaiv zeiv sou-guv aengx caux da'nyeic diuc jaa-dorngx liouh m'zing wuaaic mienh longc. Daaix luic korh waac lorx taux douc waac domh gorn tov longc da'nyeic diuc jaa-dorngx, a'fai tov heuc mienh tengx doqc naaiv zeiv sou-guv bun muangx a'fai da'nyeic-diuc Medi-Cal goux zorc nyaah jaa-sic. Liouh benx Mien, zatv 11.

Oix zuqc fungc zoux beiv taux yie maaih baengc kouv a'fai da'nyeic diuc sic nyaav hoic mingh lorx mv zaaic goux mangc nyaah wuov?

Daaix luic korh waac lorx taux douc waac domh gorn (TSC). Liouh benx Mien, zatv 11. TSC borng buoz mienh haih tengx lorx zorc nyaah mienh tengx zorc baengc bun. Beiv taux qiexm zuqc longc nor ninh haih tengx borqv doic caux zorc baengc gorn zangc mienh bun meih.

Oix zuqc fungc zoux beiv taux yie sin zangc wuaaic fangx faaux njiec mv faang-mbienc mingh lorx mv zaaic zorc nyaah dorngx?

Yie mbuo oix zuqc mbenc yiem ze'weic gorn tengx goux mangc longx aengx caux Medi-Cal zorc nyaah gorn zangc mienh mbenc bun wuaaic fangx mienh da'dauh duqv zipv zorc baengc. Beiv taux meih lorx mv zaaic goux zorc nyaah ze'weic gorn nor daaix luic korh waac lorx taux douc waac domh gorn heuc ninh mbuo tengx. Liouh benx Mien, zatv 11.

Gunv goux sic dauh gong-bou

Naaiv gunv goux sic dauh kou-gong gorn se zeiz benx haaix nyungc?

Gunv goux sic dauh jauv-louc se benx yietc norm kou-gong gorn goux butv corngz zingh baengc nyei mienh, sin zangc baengc, caux/fai wuaaic fangx butv mv nziang a'fai zaah dimv baengc bun baengc mienh mv haih borqv caux gorn a'fai yiem yietc zuangx zorc lorpc zorpc baengc nyei gorn. Gunv goux sic dauh gong-mienh oix zuqc tengx baengc mienh zoux sou-daan aengx caux borqv doic zorc lorpc zorpc baengc dorngx dauh a'fai yietc zuangx zorc baengc gorn zangc.

Yie hnangv haaix zipv benx gunv goux sic dauh jauv-louc?

Liouh zipv benx gunv goux sic dauh jauv-louc nor, Medi-Cal goux zorc nyaah gorn zangc mienh, zorc baengc mienh, baav goux gong-bou-bieiv mienh, goux sic dauh gong-mienh, a'fai da'nyeic norn dorngx zorc baengc gorn zangc oix zuqc zoux soufungx meih mingh. Haaix zanc zipv laengz meih liuz, ninh mbuo Medi-Cal baav goux sic dauh gong-mienh oix zuqc tengx borqv doic liouh goux mangc meih. Daaix luic ca'laangh caux meih nyei zorc nyaah gorn zangc mienh a'fai goux mangc heng-wangc mienh beiv taux meih qiexm longc tengx baav goux sic dauh.

Naaiv deix gunv goux sic dauh gong-bou caux naaiv borqv doic goux mangc nyei jauv-louc se piouz doic ndongc haaix?

Zeiz. Borqv doic goux mangc se benx douc waac domh gorn (TSC) tengx zoux gong bun. Haaix diuc Medi-Cal baengc mienh haaix dauh korh waac lorx TSC se haih zipv benx borqv doic goux mangc liouh tengx zoux gong goux zorc heng-wangc jauv-louc. Zoux gong tengx borqv doic goux mangc se zuov muangx Medi-Cal baengc mienh korh waac lorx aengx caux lorx zorc nyaah gorn zangc aengx caux njiaaux zorc nyaah aengx caux TSC borng buoz mienh. Lorx mangc yietc nyeic waac-fienx tipv gorngv taux hnangv haaix longc TSC tengx meih, daaix luic doqc mangc yiem naaiv **Hnangv haaix lorx buangh yie mbuo** wuov ginc sou yiem naaiv zeiv sou-guv.

Gox sic yietc nyeic

Yie mbuo maaih diuh jauv-louc liouh caeqv nzaanz gox sic gorngv taux:

- Tengx goux zorc nyaah
- Zoux gong zorc goux baengc longx
- Tiuv yienc a'fai ngaengc nzuih gorngv taux tov nqoi nzuih bun zorc baengc
- Da'nyeic-diuc jauv-louc goux zorc baengc dungh Medi-Cal goux zorc nyaah gorn zangc zoux tengx

Guv yienh mangc gorngv taux gox sic:

- Haaix zanc meih mv duqv zipv goux mangc baengc zingh jauv-louc, goux zorc baengc, a'fai qiemx longc nyei ndie
- Ninh mbuo ngaengc nzuih mv tengx zorc baengc bun wueic buatc gorngv mv zeiz baengc kouv qiemx jiepv zeih zorc
- Meih oix zuqc guangc ziangh hoc zuov lauh yiem dingc zorc baengc bouc dauh
- Mv longc hnyouv tengx goux mangc longx baengc a'fai zoux ei-leix mv yaauc
- Meih maaih beu weih sou-gorn beu junh yaac zuqc cuotv nyaanh bun zorc nyaah ze'weic gorn
- Meih nyei goux zorc nyaah ze'weic gorn nzipc jienv fungx siou zaeqv-nyaanh daan bun dungh buatc mv horpc wuov

Yie oix zuqc fungc zoux beiv taux gorngv Medi-Cal goux zorc nyaah gorn ngaengc nzuih a'fai zangv gong-bou zoqc njiec gan zorc nyaah nyei mienh tov daaih wuov?

Beiv taux ninh mbuo ngaengc nzuih a'fai zangv gong-bou zoqc njiec dungh zorc nyaah nyei mienh duqv jaa-nziouv tov nqoi nzuih bun wuov, lorx zorc nyaah nyei mienh aengx caux tov heuc ninh mbuoganh zaah dimv mangc siang a'fai ninh mbuo ganh dorh nqoi nzuih sou-tov fungx bieqc siang.

Beiv taux tiuv yienc siang jauv-louc tengx zorc baengc a'fai ngaengc nzuih nor, yie mbuo oix zuqc gorngv cing waac mbuox zorc nyaah nyei mienh wueic laaix haaix nyungc. Zorc nyaah nyei mienh se haih tov heuc tengx corngv jauv-louc siang liouh zorc baengc ei NOA fungx nzuonx bun yie mbuo hiuv. Zorc nyaah nyei mienh corc haih ganh zoux gorqv-zeic sou lorx weic kuinx taux tiuv yienc siang jauv-louc a'fai ngaengc nzuih wuov.

Yie hnangv haaix lorx Medi-Cal goux zorc nyaah gorn beiv taux ninh duqv ngaengc nzuih mi'aqc a'fai tiuv yienc jauv-louc liuz?

Beiv taux meih tov zorc nyaah nyei waac duqv benx ngaengc nzuih a'fai tiuv yienc siang, meih oix zuqc zipv benx [sou-fienx yiem Medi-Cal zorc nyaah gorn tih mbuox heuc zoux nyei gong](#). Naaiv zeiv sou-fienx se tih mbuox meih hiuv gorngv wueic laaix haaix diuc zorc nyaah gong-bou cingx zuqc tuiz ziang hoc, tiuv yienc siang, a'fai ngaengc nzuih. Se gorngv meih mv lorqc doih nor ninh corc mbuox meih gorngv oix zuqc hnangv haaix zoux mingh.

- **Tuiz ziangh hoc** – liouh fungx nzuonx bun zorc nyaah nyei mienh tengx zorc puix zuqc waac. Ninh mbuo zorc nyaah nyei mienh se maaih benx 45 hnoi bouc dauh liouh fungx zorc puix zien waac-fienx. Beiv taux zorc baengc nyei mienh maiv dauh waac, yie mbuo oix zuqc ganh zoux zeiv Medi-Cal goux zorc nyaah tih fienx mbuox zoux gong meih hiuv.
- **Tiuv yienc siang** – longx hnyouv nqoi nzuih bun zorc baengc mv baac ganh benx diuh jauv-louc piouz jaax dungh zorc nyaah zangc duqv tov daaih nyei waac.
- **Ngaengc nzuih** – mv nqoi nzuih bun longc naaiv diuc gong-bou tengx zorc baengc.

Meih lorx mangc nyungc zeiv guv yienh yiem Medi-Cal goux zorc nyaah gorn zangc tih fienx mbuox zoux gong nyei sou-form aengx caux wueic haaix diuc horpc zuqc hietv zoux gong funx-hoc yiem da'nyeic pin sou. Meih corc lorx mangc sou-form yiem njiec *Smile, California* [goux baengc mienh sou-pin](#) benx 16 fingz waac.

Wueic haaix diuc horpc zuqc hietv funx-hoc yiem njiec zeiv-zeiv tih mengh fienx sou-daan dungh meih duqv siou wuov. Ninh duqv porv mengh yietc nyeic waac dungh mbiuv yiem tih mengh fienx sou-daan fungx bun meih wuov. Naaiv deix yietc nyeic waac se gorngv mbuox meih bieqc hnyouv taux Medi-Cal zorc nyaah gorn zangc njiec buoz zoux nyei gong. Beiv taux meih corc maaih dorngx qiemx naaiv taux tih meng fienx sou-daan nor horpc zuqc ca'laangh caux zorc nyaah mienh, a'fai korh waac lorx taux douc waac domh gorn. Liouh benx Mien, zatv 11.

Daaix luic paan mangc **saengv zangc yietc nyeic corngh sic jauv-louc** wuov ginc sou yiem naaiv sou-guv wuov liouh mangc waac-fienx gorngv taux oix zuqc fungc zoux dungh beiv taux meih mv lorqc doih taux ngaengc nzuih bun nyei waac dauh a'fai tiuv yienc goux baengc jauv-louc.

**NOTICE OF MEDI-CAL DENTAL ACTION
THIS IS NOT A BILL**

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SERVICE OFFICE NAME:

MEDS ID:

DCN:

MRDCN:

PAGE OF

DATE OF REQUEST:

MEMBER NAME:

Medi-Cal Dental has processed your dentist's request for your treatment in accordance with Title 22, California Code of Regulations, Sections 51003, 51307, and the Manual of Criteria. At least one of the items cannot be approved or requires modification. Please refer to the enclosed list for an explanation of the REASON FOR ACTION CODE(S) listed. In addition, specific minimum requirements can be found in the Medi-Cal Dental Provider Handbook, under Section 5 entitled "MANUAL OF CRITERIA" under the specific Procedure Number listed below. A copy may be found at any Medi-Cal dentist's office.

Tooth # or Arch	Treatment Description	Procedure Number	Medi-Cal Dental Action	Reason for Action Code(s) (see enclosed for explanation)
Sample				

- You can discuss different treatment plans with your dentist to obtain the best care allowable under the Medi-Cal Dental program.
- If you have a question regarding this action, please contact your dentist or Medi-Cal Dental at 1-800-322-6384 for a more detailed explanation.
- If you are dissatisfied with the action described on this notice, you may request a state hearing within 90 days from the Notice Date. Please see the back of this notice for information on filing a hearing.

P.O. Box 15539 • Sacramento, CA 95852-1539 • (800) 322-6384

IF YOU ARE DISSATISFIED WITH THE ACTION DESCRIBED
ON THIS NOTICE, YOU MAY REQUEST A STATE HEARING WITHIN 90
DAYS FROM THE NOTICE DATE.

To Request a Hearing:

SEND BOTH SIDES OF THIS ENTIRE NOTICE TO:

California Department of Social Services
State Hearings Division
P.O. Box 944243, Mail Station 9-17-37
Sacramento, CA 94244-2430

OR

You may call the TOLL-FREE number at the Public Inquiry and Response
Unit. 1-800-952-5253 (ASSISTANCE AVAILABLE IN LANGUAGES
OTHER THAN ENGLISH)

OR

You may call the TDD toll-free number: 1-800-952-8349

State Regulations:

A copy of Title 22, California Code of Regulations, Sections 5095 1,5 1014.1, and
51014.2, which covers state hearings, is available at your county social services office or
local library.

Authorized Representative:

You can represent yourself at the hearing or you can be represented by a friend, lawyer
or any other person. You are expected to arrange for the representative yourself. You can
obtain the telephone numbers to legal aid organizations by calling the toll-free number of
the Public Inquiry and Response Unit or from your local Social Security Office.

I WILL NEED A TRANSLATOR (at no cost to me).

MY LANGUAGE OR DIALECT IS: _____



REASON FOR ACTION CODES

- | | |
|---|---|
| <p>01 Your eligibility (aid code) covers emergency services only.</p> <p>02 Information sent by your dentist about your current dental condition does not meet the minimum requirements for approval of this service.</p> <p>03 The request for dental treatment was changed. This change was based on the information sent by your dentist about your current dental condition or to follow program guidelines.</p> <p>04 Our records show this service(s), or a similar service(s) was previously approved, paid for, or completed. (For example: In some cases, procedures are limited to once in 12 months or once in five (5) years and cannot be approved again except under special conditions, which must be documented by your dentist.)</p> <p>05 We are unable to verify your dentist's enrollment in the program on the date the request was received.</p> <p>06 The service requested by your dental provider, is not a benefit of the program. Please contact your provider for a different treatment plan.</p> <p>07 You did not appear for a scheduled screening exam or failed to bring existing denture(s) (full or partial) to your appointment. Please contact your dentist to send a new request.</p> <p>08 Your dentist did not send enough information to allow us to process this request. Please contact your dentist for information about this treatment.</p> <p>09 X-rays show that the tooth does not meet the requirements for a crown. The tooth may be fixed with a filling.</p> <p>10 X-rays show that the tooth/teeth may have an infection; please contact your dentist as another service may be needed first.</p> <p>11 Based on x-rays, chart records and/or information confirmed by your clinical screening exam you do not need a deep cleaning.</p> | <p>12 This service cannot be approved because it is related to a denied procedure in the same treatment plan sent by your dentist.</p> <p>13 Based on the information from your dentist and/or a clinical screening exam, your current dental condition is stable, and the requested service is not needed at this time.</p> <p>14 Based on x-rays and/or information confirmed by your clinical screening exam, the tooth/teeth has/have worn down naturally or has been caused by grinding your teeth. The requested service is not a benefit of the program unless there is decay or a broken tooth.</p> <p>15 X-rays show the tooth is too broken down and cannot be fixed. Your dentist may be able to offer a different treatment.</p> <p>16 Our records show that the tooth has been fixed with a filling or stainless steel crown.</p> <p>17 X-rays show the service asked for cannot be approved because gum disease has destroyed the bone around the tooth. Your dentist may be able to offer a different treatment.</p> <p>18 The minimum requirements for braces could not be verified.</p> <p>19 A partial denture can be a benefit only when there is a full denture on the opposite arch.</p> <p>20 Root canal treatment must be satisfactorily done before a crown can be considered.</p> <p>21 The tooth is not fully formed. Your dentist may be able to offer a different treatment.</p> <p>22 Treatment is not needed because the x-rays and documentation show that there is no nerve damage.</p> <p>23 A stayplate can be a benefit only to replace a missing permanent front tooth.</p> |
|---|---|

BTN-002 08/20 AUG

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| <p>24 X-rays show more extractions are needed before the treatment plan can be approved; please contact your dentist.</p> <p>25 Based on information sent by your dentist, your teeth are in such a poor condition that the requested partial denture is not a benefit under this program.</p> <p>26 Based on the information sent by your dentist, your teeth are fine and should not be replaced by a full denture.</p> <p>27 Based on the information sent by your dentist, you do not have a full denture on the opposite arch; therefore, you do not qualify for a metal partial. However, if you are missing front teeth, you qualify for a stayplate.</p> <p>28 Based on x-rays, documentation, and/ or information received from your screening exam, your teeth and/ or gums are in such poor condition that the requested treatment is not a benefit under this program. Your dentist may be able to offer a different treatment.</p> <p>29 Your request for dental services was returned to your dental provider for more information. Your provider has 45 days to resubmit the information requested. There is no action needed from you, but you may contact your dentist about this request. A request for a State Hearing is not an option at this time.</p> <p>30 Fixed bridges are allowable when a medical condition prevents the use of a removable denture.</p> <p>31 The tooth is not in its normal position and cannot be fixed under this program.</p> <p>32 Based on information received from a screening exam, your current denture is good at this time.</p> <p>33 Based on your recent screening exam, a denture is not the right treatment for you. Please contact your dentist for other options.</p> <p>34 The requested denture is not approved because there are enough teeth remaining in the arch to support the denture.</p> <p>35 During your screening exam, you said you do not want any dental services at this time or that you want to be seen by another dentist.</p> | <p>36 The number of approved visits has been adjusted because you will be 21 years old before treatment is completed. Please contact your dentist.</p> <p>37 The tooth is not shown on the submitted x-rays.</p> <p>38 Based on x-rays and/or information received from your screening exam; you need additional treatment from your dentist before the procedure can be considered.</p> <p>39 X-rays show there is not enough space for the requested false tooth.</p> <p>40 This program does not cover braces when baby teeth are still present.</p> <p>41 Based on x-rays and information received from your screening exam, you grind your teeth. The program does not cover services for this condition.</p> <p>42 The procedure is not a benefit for a baby tooth or for a baby tooth ready to fall out. Your dentist may be able to offer a different treatment for your condition.</p> <p>43 The procedure requested will not fix your dental problem. Your dentist may be able to offer a different treatment for your condition.</p> <p>44 Based on information received from your dentist, the requested service is for cosmetic reasons only. Services for cosmetic purposes only are not a benefit of the program.</p> <p>45 Your current denture can be fixed by replacing the inner side of the denture.</p> <p>46 We are unable to verify your eligibility in this program.</p> <p>47 Your dentist must contact the California Children's Services program before submitting this procedure for payment or approval.</p> <p>48 EPSDT Services are not a benefit for patients 21 years and older.</p> <p>49 The EPSDT service(s) requested is not medically necessary.</p> |
|---|---|

Yie oix zuqc fungc zoux beiv taux yie oix gox sic? Yie oix zuqc hnangv haaix dorn leiz zoux sou fungx bieqc gox sic?

Ca'laangh caux zorc nyaah mienh ndaangc beiv taux meih maiv horpc hnyouv. Ninh mbuo zorc nyaah mienh haih tengx bun-jaiv kuonx hnyouv jauv-louc siepv. Beiv taux meih maiv oix ca'laangh caux zorc nyaah mienh ndaangc, a'fai meih nyei zorc nyaah mienh mv haih goux taux kounx hnyouv sic dauh nor, Medi-Cal goux zorc nyaah gorn se haih tengx duqv nyei. Yie mbuo laengx zipv gox sic gan fonh daaih a'fai fiev sou daaih yaac duqv.

Gox sic gan fonh

Liouh gox sic gan fonh nor, korh waac lorx taux douc waac domh gorn (TSC). Meih dorh waac-fienx bun aengx caux zorc nyaah mienh nyei mbuoz dungh benx wuin-wangv caux ninh wuov. Porv mengh sic dauh jauv-louc bun muangx. Naaiv lemh jienv nzie Weih goux mangc gong-bou aengx caux njiec buoz zoux nyei gong a'fai bungz ndortv mv tengx goux mangc. Yie mbuo zuqc jien sin tengx goux caeqv nzaanz sic dauh yiem korh waac buangh doic bouc dauh ziangh hoc. Nzunc baav meih haih zipv korh waac daaih jaa liouh lorx gorqv-zeic waac-fienx tipv a'fai gouv-nyinh waac-gorn hnangv haaix daaih.

Medi-Cal zorc nyaah douc waac domh gorn:

1-800-322-6384: Liouh benx Mien, zatv 11

Mborqv benx nzangc fungx Teletext (TTY):

1-800-735-2922

Fungx gan Email gox sic a'fai fungx fienx bun

Beiv taux meih ginv longc fiev sou fungx daaih gox sic, meih corc haih download naaiv [Medi-Cal zorc nyaah gorn zangc gox sic sou-form](#) yiem njiec *Smile, California* website. Meih corc zuqc dorh naaiv zeiv sou-form fiev nzoih liuz fungx bieqc email bun taux MemberFormReturn@delta.org a'fai fungx fienx mingh bun taux Medi-Cal goux zorc nyaah gorn zangc yiem njiec:

Medi-Cal Dental Program
Member Services Group
P.O. Box 15539
Sacramento, CA 95852-1539

Naaiv Medi-Cal zorc nyaah gorn zangc gox sic nyungc zeiv guv yienh sou-form se yiem njiec da'nyeic pin. Meih corc lorx mangc sou-form yiem njiec *Smile, California* [goux baengc mienh sou-pin](#) benx 16 fingz waac.

Ninh mbuo nzie Weih gunv goux mangc heng-wangc ze'weic domh gorn longc ei deic bung gorqv zangc doh leiz gunv taux bouc ze'buonc leiz bun baeqc fingz aengx caux mv bun kuei doic mv gunv jiex loh hnoi benx haaix norm guoqv zangc mienh, haaix diuc ndopc-beih, cuotv seiz yiem haaix norm guoqv daaih, hnyangx-jeiv goz lunx, wuaaic fangx, a'fai benx m'jangc fai m'sieqv. Ninh mbuo nzie Weih gunv goux mangc heng-wangc ze'weic domh gorn mv gec simv cuotv haaix dauh mienh a'fai zorc baengc jauv-louc piouz doic dungh wueic laaix loh hnoi benx haaix norm guoqv zangc mienh, haaix diuc ndopc-beih, cuotv seiz yiem haaix norm guoqv daaih, hnyangx-jeiv goz lunx, wuaaic fangx, a'fai benx m'jangc fai m'sieqv. Hoqc mangc yietc nyeic waac gorngv taux mv ginv zorc baengc kuei doic nyei doh leiz, daaix luic mangc yiem nzie Weih gunv goux mangc heng-wangc ze'weic domh gorn website [yiem njiec naaiv](#).

DATE: _____

NAME: _____

ADDRESS: _____

CITY: _____ ST: _____ ZIP: _____

MEDI-CAL DENTAL COMPLAINT FORM

Please fill in the form below and describe your questions or complaints completely. This information is important and necessary to research and resolve your questions or complaints.

STATE OF CALIFORNIA MEDI-CAL
BENEFITS IDENTIFICATION CARD NUMBER: _____

TELEPHONE NUMBER: (_____) _____

MESSAGE TELEPHONE NUMBER: (_____) _____

YOUR REPRESENTATIVE (if not yourself):

NAME: _____

ADDRESS: _____

CITY: _____, STATE: _____ ZIP CODE: _____

TELEPHONE NUMBER: (_____) _____

YOUR DENTAL PROVIDER'S NAME: _____

NAME: _____

ADDRESS: _____

CITY: _____, STATE: _____ ZIP CODE: _____

TELEPHONE NUMBER: (_____) _____

P.O. Box 15539 • Sacramento, CA 95852-0609 • (800) 322-6384



MEDI-CAL DENTAL COMPLAINT FORM (PAGE 2)

TYPE OF COMPLAINT:

- ☐ Dentist service was incomplete or unsatisfactory
- ☐ Clinical Screening process was unsatisfactory
- ☐ Other
- ☐ Comments (Please describe your questions or complaints/ grievances completely here. Use the reverse side of this form or additional pages if you need additional space.)

PLEASE SIGN AND DATE THIS FORM:

It may be necessary to obtain your medical records from your dental care provider. Your signature below authorizes release of your dental records to Medi-Cal Dental.

SIGNATURE _____ DATE _____

Return this form to:

Medi-Cal Dental Program
Member Services Group
P.O. Box 15539
Sacramento, CA 95852-1539

When we receive this information, we will research your questions or complaints/grievances and notify you of our findings. If it is necessary for you to appear for a clinical examination in order to resolve this matter, we will notify you in writing of the date, time, and location of this appointment.

P.O Box 15539 • Sacramento, CA 95852-0609 • (800) 322-6384

Haih benx haaix sic dauh beiv taux yie fungx gox sic sou-gorn bieqc liuz?

Beiv taux meih gox sic gan fonh daaih, yie mbuo oix zuqc cuotv nzoih za'eix tengx caeqv nzaanz kuonx hnyouv sic dauh yiem korh waac buangh doic nyei ziangh hoc. Hnangv haaix yaac longx, diuc baav sic dauh oix zuqc longc camv-kang jauv-louc cingx haih caeqv duqv sung. Wueic laaix sic dauh, nzunc baav meih corc haih duqv haix korh waac daaih jaa liouh lorx gorqv-zeic waac-fienx tipv a'fai muangx siang-waac gorngv taux meih kuonx hnyouv jauv-louc.

Beiv taux meih duqv fiev sou fungx gox sic, yie mbuo duqv zipv liuz yiem biao norm hnoi-nyieqc oix zuqc mbuox meih hiuv. Nzunc baav naaiv zeiv gox sic sou-gorn oix zuqc fungx bun Medi-Cal zorc nyaanh gorn zangc sin-hlen mienh hiuv. Ninh mbuo oix zuqc corngh mangc liouh zoux bieqc da'nyeic kang jauv-louc.

Nzunc baav yie mbuo:

- Borqv lorx taux meih caux/fai zorc nyaah nyei mienh.
- Zoux sou fungx meih mingh zorc baengc dorngx liouh zaah dimv baengc.
- Dorh meih nyei gox sic sou fungx bun da'nyeic-norm ze'weic domh gorn.

Yie mbuo oix zuqc lorx waac-nyiouz gorn liouh tengx gapv zunv liuz fungx sou-fienx bun meih hiuv aengx caux gorngv mbuox wueic haaix diuc hnangv naaiv bun-dunz paaiv cuotv haaix diuc waac yiem njiec 30 hnoi bouc dauh yiem zipv gox sic sou fungx daaih. Yietc zungv kuonx hnyouv sic dauh yaac zuqc caeqv nzaanz yiem njiec 30 hnoi bouc dauh ga'nyuoz. Hnangv haaix yaac longx, diuc baav sic dauh oix zuqc tor ziangh hoc ndaauv cingx caeqv duqv nzaanz. Liouh mangc guv yienh, nzunc baav meih zuqc longc gorqv-zeic bouc dauh lauh liouh mingh bieqc bun zaah dimv mangc baengc zingh.

Beiv taux yie zoux sou fungx gox sic liuz mv duqv doiz hnyouv, corc maaih haaix diuc jauv-louc dung yie haih zoux duqv nyei fai?

Beiv taux meih mv duqv doiz hnyouv naaiv baan paan pei luic mangc liuz nyei waac, daaix luic korh waac lorx taux douc waac domh gorn. Nzunc baav oix zuqc heuc meih dorh zorc nyaah mienh tov heuc nqoi nzuih sou-gorn fungx mingh aengx caux zipv benx da'nyeic nzunc zaah dimv mangc baengc. Meih corc haih tov saengv zangc corngh jiex sic siang beiv taux corc maaih dorngx mv buangv hnyouv. Liouh hoqc muangx yietc nyeic tipv gorngv taux saengv zangc corngh sic Medi-Cal, daaix luic mangc yiem nzie weih gunv goux mangc heng-wangc ze'weic domh gorn website [yiem njiec naaiv](#).

Yietc nyeic jauv-louc liouh saengv zangc corngh sic siang

Beiv taux zorc baengc jauv-louc dung zorc nyaah mienh duqv tov daaih wuov ninh mbuo ngaengc nzuih a'fai tiuv yienc siang gong-bou, ninh mbuo dorh meih nyei sic corngh liuz dunz bun-paaiv waac cuotv daaih dung meih mv buangv hnyouv, a'fai beiv taux meih tov fungx Conlan nyaanh nzuonx yaac zipv benx ngaengc nzuih (mangc naaiv **Tengx zorc nyaah jaaz-zinh** wuov ginc sou), nzunc baav meih corc haih tov saengv zangc tengx corngh sic siang yiem California nzie goux zuangx mienh ze'weic domh gorn (California Department of Social Services, CDSS). Tengx nzie weih zuangx mienh ze'weic gorn yiem njiec meih nyei buonc-deic se haih tengx caux goux mangc taux naaiv zeiv sou-tov waac nyei. Meih corc haih lorx nguenc ze'weic zangc mbuoz-daan gorn yiem njiec domh gorn ze'weic nzie weih goux mangc heng-

wangc website [yiem njiec naaiv](#). Zoux sou tov saengv zangc tengx corngh sic siang se mv maaih haaix diuc haih nyaav hoic puix-dauh yiem goux zorc mangc nyaah. Ninh mbuo mv zorqv zuiz dungh heuc corngh sic siang wuov. Yie mbuo zuqc tengx gem mbueiz sic dauh waac yiem njiec gox sic nyei bouc dauh.

Meih ganh dorngh hmien muangx yiem dingc leiz zaam corngh sic ziangh hoc. Pong-yiou, bouc leiz jien, a'fai da'nyeic-dauh mienh mingh borng buoz div bun yaac duqv. Meih oix zuqc ndaam-dorngh jaa-nziouv mbenco ndaangc beiv taux meih oix heuc mienh tengx borng buoz. Liouh zipv benx wang-henh dorngh leiz bouc nor, korh waac lorx zaah muangx zuangx mienh waac-eiz aengx caux CDSS dau waac gorn zangc yiem njiec 1-800-952-5253. Naaiv norm gorn zangc haih tengx nzie lorx zuangx waac-fienx gorngv taux saengv zangc corngh sic gong bun muangx.

Liouh zoix jaa benx lengc jeiv wang-henh tengx nzie doh leiz jauv-louc nor, korh waac lorx California gunv goux nyanc hopv mienh ze'weic domh gorn yiem njiec naaiv 1-800-952-5210 a'fai TTY 1-800-326-2297. Nzunc baav meih corc haih korh waac lorx taux buonh deic tengx dorngh leiz doh leiz ze'weic gorn yiem njiec meih nyei nquenc zangc yiem njiec naaiv 1-888-804-3536.

Hnangv haaix yie cingx horpc sic zoux sou fungx bun saengv zangc corngh sic?

Beiv taux meih maiv doix-dongh taux Medi-Cal zorc nyaah tih mengh fienx mbuox zoux gong zipv siou daaih wuov, meih horpc zuqc jaa-nziouv ca'laangh caux zorc nyaah mienh gorngv taux camv-diuc zorc baengc jauv-louc daan bun yiem Medi-Cal zorc nyaah kou-gong gorn beu kuv jauv-louc bun wuov. Beiv taux meih aengx caux meih nyei zorc nyaah mienh domh nzoih lorqc doih longc naaiv deix camv-diuc jauv-louc daan yaac buac puix mv horpc, meih corc maaih 90 hnoi bouc dauh yiem Medi-Cal zorc baengc tih mengh fienx hnoi-nyieqc funx daaih liouh heuc tengx corngh jiex sic.

Yie oix zuqc hnangv haaix jiex gorn zoux?

Meih jiex gorn korh waac mingh lorx taux toll-free 1-800-952-5253 a'fai gan naaiv [faaux benx siang-mbuoz-daan](#). Nzunc baav meih oix zuqc aamx naaiv zeiv yietc zungv Medi-Cal zorc nyaah gong-bou tih mengh fienx mbuox hiuv a'fai fiev sou-gorn fungx bun taux:

California Department of Social Services State Hearings Division
P.O. Box 944243 MS 9-17-37
Sacramento, CA 94244-2430

Haaix zanc meih korh waac daaih a'fai fiev sou-gorn fungx daaih tov taux saengv zangc corngh sic bun muangx, oix zuqc samx mangc longx gorngv duqv dorh nzoih yietc zungv goux sou-gorn nam mber (Document Control Number, DCN) yiem njiec meih nyei Medi-Cal zorc nyaah gong zunh fienx mbuox wuov bieqc nzoih. Naaiv deix DCN duqv zipv mengh gorngv duqv tov heuc nqoi znuih bun zorc baengc gong-bou wuov zuqc ninh mbuo ngaengc nzuih aengx caux lemh nzoih naaiv DCN se haih tengx gaanv meih tov daaih nyei yietc nyeic gong-bou bun siepv. Beiv taux meih korh waac daaih a'fai fiev sou-gorn fungx mingh tov taux saengv zangc corngh sic dauh dungh wueic benx zuqc meih maiv horpc hnyouv ninh mbuo paaiv cuotv nyei waac, jangx longc oix zuqc mbiuv benx zorc baengc sou-form juangc hietv caux ninh mbuo ngaengc nzuih sou-fienx bun daaih.

Paaiv benx zorc nyaah bouc dauh waac aengx caux da'nyeic nyungc bun-souz waac

Ninh yaac maaih camv-jiouz waac dungh hietv longc yiem njiec Medi-Cal zorc nyaah kou-gong gorn wuov benx lengc jeiv gorqv-zeic waac a'fai funx benx zangc mienh waac. Maaih jioux baav waac funx benx zorc nyaah waac-nyiouz nzunc baav mv haix jiex. Yie mbuo hnamv daaih meih lorx mangc naaiv deix piu-beih sou-gorn yaac haih tengx duqv meih camv. Beiv taux meih corc maaih waac qiemx naaic jaa, korh waac lorx taux douc waac domh gorn (TSC).

Tengx funx hoc Code: Porv mbuox yietc nyeic benx haaix horng honyung Medi-Cal beu weih sou-gorn dungh meih maaih wuov.

Lorx weic kuinx sic: Dorng leiz zoux sou mingh tov Medi-Cal zorc nyaah gorn zangc tengx paan pei luic mangc jiex ninh mbuo ngaengc nzuhi mv laengx zipv zorc baengc bun a'fai mv tengx nzie. Nzunc baav meih nyei zorc nyaah gorn zangc nyei mienh, meih ganh a'fai benx borng buoz div gong nyei mienh haih zoux sou fungx bieqc lorx weic kuinx sic.

Buatc longx nqoi nzuhi bun: Mangc naaiv zeiv jaa-nziouv buatc longx nqoi nzuhi bun ndaangc.

Baengc mienh: Haaix dauh mienh dungh maaih puis-juang horpc liouh zipv benx Medi-Cal fu'loqc nyaanh.

Zorqv nyaanh fangx-daan (Benefits Identification Card, BIC): Naaiv kuaaiv fangx-daan se benx ninh mbuo Department of Health Care Services zoux bun nzoih zuangx baengc mienh. Naaiv kuaaiv BIC se mbiuv benx ninh mbuo baengc mienh nam mber aengx caux da'nyeic diuc kuv waac-fienx.

Fu'loqc nyaanh: Medi-Cal zorc nyaah gorn zangc mienh dungh yiem njiec caux Medi-Cal tengx goux zorc nyaah gong-bou liouh zien qiemx zorc nyaah jauv-louc.

Clinic dorngx (benx clinic zorc baengc): Naaiv norm clinic zorc baengc dorngx se benx yietc norm zorc baengc gorn zangc dungh liouh butv-baengc mienh mingh nzuonx zorc baengc. Liouh zipv tengx zorc nyaah yiem clinic dorngx, naaic norm clinic gorn aengx caux ninh mbuo gong-mienh oix zuqc maaih mbuoz bieqc yiem Medi-Cal. Meih corc se haih lorx mangc dungh ninh mbuo zorc nyaah clinic dorngx dungh yiem nitv biau fatv wuov yiem njiec *Smile, California* [Lorx zorc nyaah zangc sou-daan](#). Liouh maaih waac qiemx naaic gorngv taux haaix norm clinic dorngx maaih mbuoz bieqc juangc a'fai laengx zipv siang baengc mienh wuov, korh waac lorx taux douc waac domh gorn.

Zaah dimv baengc yiem clinic dorngx: Ninh mbuo zorc nyaah nyei mienh oix zuqc zaah dimv baengc liuz lorx jauv-louc bun ginv longc ei haaix diuc a'fai bun ginv longc camv-dauh Medi-Cal zorc nyaah gorn zangc mienh. Nzunc baav Medi-Cal goux zorc nyaah kou-gong gorn oix heuc clinic gorn tengx zaah dimv mangc yietc nyeic baengc.

Gox sic: Gorngv benx waac-baeqc daic a'fai fiev benx sou-gorn mingh gox gorngv taux mv horpc hnyouv wuov, lemh jienv maaih haaix diuc mv horpc doic, tov heuc ganh tengx corng hie siang a'fai ninh baengc mienh tov kuinx a'fai zorc nyaah nyei mienh tengx kuinx bun baengc mienh.

Juangc cuotv nyaanh: Baengc mienh juangc cuotv deix nyaanh benx ninh mbuo zorc nyaah mienh nyei gong-jaaz.

Beu weih tengx zorc baengc gong-bou: Gapv zunv yietc zorngh benx Medi-Cal zorc nyaah nyaanh aengx caux mbenc bun ninh mbuo maaih puix-juang horpc benx Medi-Cal baengc mienh. Medi-Cal goux zorc nyaanh gorn zangc se kungx tengx nyaanh bun zien qiemx zorc baengc gong dungh Medi-Cal buatc maaih lamh longc yiem goux zorc nyaah kou-gorn nyei buonc hnangv.

Zorc nyaah liouc siouv mienht: Ninh mbuo corc nyaah zangc tengx gorqv-zeic zorc goux mangc nyaah beiv taux zorc nyaah gorn (nyaah nzunghs), paaiz lunh jiex siang, zorc fu'jueiv nyaah (fu'jueiv nyei nyaah), goux nyaah (goux mangc nyaah orv aengx caux nyaah-mbungv), aengx caux zorc puix nyaah (longc hlieqv-finz corng naeqc).

Jaa-nziouv aengx caux ziangh diuh goux mangc, zaah dimv mangc aengx caux zorc

(EPSDT): EPSDT bun fu'jueiv bieqc mbuoz yiem Medi-Cal dungh maaih hnyangx-jeiv mv zaaic 21 hnyangx wuov duqv zipv tengx goux longx (zaah mangc) nyaah aengx caux duqv dimv mangc aengx caux zorc puix longx nyaah a'fai zorc longx nyaah.

Puix-juang horpc: Funx benx maaih ze'buonc puix nzoih bouc dauh liouh zipv benx Medi-Cal fu'loqc nyaanh.

Jiepv sih njiouz zorc nyaah mun kouv: Beiv taux nyaah mun maiv duqv jien sin jaa-nziouv zorc dungh haih benx maaih camv-diuc baengc hoic naaic dauh mienh kouv mingh, mun camv a'fai wuaaic longc maiv duqv.

Zorc nyaah zangc: Ninh mbuo liouc siouv zorc nyaah zangc dungh mv zoux jiex zorc nyaah mun baengc yiem jaanz-maac aengx caux nyaah gorn nzungh.

Maaih sou-gorn beu junh yiem Medi-Cal: Maaih sou-gorn beu junh yiem Medi-Cal se beu weih goux mangc baengc zingh bun duqv nyaanh hlaax zoqc nyei mienh. Yietc zungv fu'jueiv maaih mbuoz yiem Medi-Cal, fu'jueiv yiem goux mangc fu'jueiv dorngx aengx caux zinh ndaangc yiem jiex goux fu'jueiv dorngx dungh maaih hnyangx-jeiv buangv 26 hnyangx, maaih gu'nguaaz yiem sin nyei mienh, aengx caux m'zing wuaaic a'fai wuaaic fangx mienh se bun maaih sou-gorn beu junh.

Fangx-daan: Funx benx nyungc zeiv sou-gorn bun beu sengh mangc gorngv naaiv dauh mienh nyei hmien-fangx, beiv taux benx niouv cie sou.

Souz mouc zoqc zanv: Funx benx maaih mbuoqc ziez nyungc zorc baengc gong-bou dungh bun zipv longc, paaiv benx zorc haaix nyungc baengc gong, caux/fai yietc zuangx horpc longc nyei jauv-louc.

Medi-Cal goux zorc nyaah gorn zangc : Medi-Cal wang-henh tengx zorc nyaah kou-gong gorn.

Zien qiemx longc tengx zorc baengc: Beu weih nzoih zorc baengc zingh gong aengx caux qiemx zorc nyaah, nyaah orv, aengx caux tengx zorc corng longx aengx caux dungh benx (a) zoux longx gan wuonv sic dauh gong dungh laengx benx lorx nyanc nyei gong; (b) zorc nyaah nyei mienh paaiv benx yietc nyeic zorc ei gan nyaah benx hnangv haaix; aengx caux (c) puix horpc haaix hoc nyaah, zoux bun aengx caux zoux benx yietc nyeic gong-bou dungh corng buatc haih wuaaic ndongc haaix, duqv fu'loqc, aengx caux maaih mbuoqc ziez diuc beu weih gong bun ginv longc.

Da'nyeic diuc sou-gorn beu weih heng-wangc/Da'nyeic norm beu weih heng-wangc sou-

gorn: Beu weih liouh goux zorc mangc nyaah yiem njiec saeng-eiz si'jeiv beu weih zorc nyaah sou-gorn, maaih haaix diuc beu weih kou-gong gorn beu bun, maaih haaix norm saengv a'fai deic bung guoqv zangc goux zorc mangc nyaah kou-gong gorn beu bun, a'fai maaih da'nyeic norm sou-daan gorn a'fai dornng leiz haih tengx duqv.

Paaiz nzuih zorc baengc: Ninh mbuo liouc siouv zorc nyaah zangc dungh maiv maaih buoz-dauh dimv jiex baengc aengx caux paaiz baengc, ca'bouc zuqc mun, mv doiz doic, wuaaic fangx aengx caux nzuih hnangv haaix, mbietc dorn gorn, aengx caux hmien-mueic hnangv haaix.

Zorc puix nyaah zangc: Ninh liouc siouv zorc nyaah zangc dungh mv zoux jiex goux nyaah gong aengx caux zorc gu'nguaaic maengz nyaah aengx caux puix ga'ndiev maengz nyaah, beiv taux longc finz corng naeqc puix horpc doic.

Zorc fu'jueiv nyaah nyei zangc mienh: Ninh mbuo liouc siouv zorc nyaah zangc dungh mv zoux jiex gong tengx fu'jueiv zorc cuotv-seiz nyaah mingh taux benx fu'jueiv caan ziangh hoc, oix zuqc bun jiex gorn goux mangc nyaah aengx caux mbenc tengx zorc goux mangc nzoih nyaah.

Zorc nyaah zangc: Ninh mbuo liouc siouv zorc nyaah zangc dungh maiv zoux jiex gong yiem zorc nyaah orv mun aengx caux orv-mbiaengz buang zuqc nyaah.

Maaih gu'nguaaz yiem sin: Zorc nyaah gong-bou jauv-louc se duqv mbenc nzoih tengx dungh maaih gu'nguaaz faaux sin nyei bouc dauh aengx caux yungz liuz gu'nguaaz duqv 60 hnoi bouc dauh. Tov daaix luic mbiuv jangx longx: Yiem naaiv feix hlaax saengh 1, 2022 jiex gorn mingh, meih maaih sou-gorn beu weih bun dungh maaih gu'nguaaz yiem sin ziangh hoc aengx caux gu'nguaaz buangv yietc hnyangx bouc dauh. Maiv gunv jiex benx bieqc funx-hoc caux/fai tengx benx fu'loqc nyaanh camv-zoqc ndongc haaix, ninh mbuo haaix dauh maaih gu'nguaaz yiem sin nyei mienh yaac maaih puix-juang horpc bun beu weih junh goux zorc nyaah dornng bouc dauh aengx caux puix dornng dauh.

Jaa-nziouv buatc longx nqoi nzuih bun ndaangc: Ninh mbuo zorc nyaah nyei mienh oix zuqc jaa-nziouv zoux sou daaih tov bun nqoi nzuih ndaangc njiec buoz zorc baengc. Ninh mbuo zorc nyaah nyei mienh duqv zipv haix naaiv zeiv buatc longx nqoi nzuih bun nyei zunh fiensex sou daan (Notice of Authorization, NOA) yiem naaiv Medi-Cal goux zorc nyaah gorn zangc nqoi nzuih bun zorc nyaah. Ninh mbuo baengc mienh duqv zipv naaiv zeiv tih mengh fiensex mbuox hiuv yiem Medi-Cal goux zorc nyaah gorn zangc bun daaih se gorngv tiuz ziangh hoc zorc nyaah, tiuv yienc gong-bou jauv-louc a'fai ngqengc nzuih maiv tengx aqv.

Zorc puix nyaah bun horpc fih ndongc: Ninh mbuo liouc siouv zorc nyaah zangc dungh maiv zoux jiex gong liouh fam nyaah, mbiev a'fai tiuv yienc nyaah.

Tengx zorc baengc nyei mienh: Ninh mbuo tengx zorc nyaah nyei mienh, maaih sou-gorn benx zorc nzaaux nyaah zangc, zorc nyaah gorn zangc doic, njaaux zorc nyaah a'fai benx clinic dornngx duqv maaih mbuoz yiem Medi-Cal zorc nyaah kou-gong gorn tengx nzie goux mangc nyaah bun Medi-Cal baengc mienh.

Maaih sou-gorn benx zorc nzaaux nyaah zangc (Registered Dental Hygienists in Alternative

Practice, RDHAP): Zorh nyaah zangc dungh maaih sou-gorn bun benx zoux ga'ganh si'jeiv saeng-eiz. RDHAP tengx zorc goux mangc nyaah (nzaaux nyaah) yiem biau, yiem horqc dorngh, aengx caux zorc baengc dorngh dauh, aengx caux naanc dorngh deic dauh.

Beu weih jaax-jamv souz moud: Kungx tengx zorc njiouz jiepv sih baengc hhangv.

Benx Share of Cost: Paaiv benx souz moud nyaanh oix yiem normh norm hlaax oix zuqc cuotv bun a'fai laengx oix zuqc cuotv ndaangc zorc baengc a'fai goux zorc nyaah dungh Medi-Cal oix zuqc cuotv bun goux zorc nyaah a'fai zorc baengc.

Heuc oix zuqc longc: Funx benx haaix diuc gong-bou dungh meih oix zuqc zoux, a'fai doh leiz dungh zuqc zoux ei.

Ndaam-dorngh gong: Funx benx haaix diuc gong-bou dungh horpc zuqc meih zoux, a'fai funx daax zuqc zoux.

Saengv zangc corngh jiex sic: Saengv zangc corngh jiex sic se benx dorngh leiz zoux nyei jauv-louc liouh baengc mienh zoux sou tov heuc tengx ganh zaah mangc baan dungh benx haaix deix ngaengc nzuhi mv tengx a'fai zorc puix jiex tov nqoi nzuhi bun zorc baengc wuov. Ninh corc haih bun nzie zuqc baengc mienh a'fai ninh mbuo zorc nyaah gorn zangc mienh liouh heuc ganh zaah mangc baan benx heuc jauv tipv nyaanh nzuonx nyei sic dauh.

Tov nqoi nzuhi bun zorc baengc: Ninh mbuo zorc nyaah nyei mienh zoux sou-tov fungx bieqc bun Medi-Cal goux zorc nyaah gorn zangc liouh nqoi nzuhi bun longc beu weih gong-bou bun ndaangc ninh mbuo njiec buoz zorc baengc. Naaiv zeiv tov nqoi nzuhi bun zorc baengc sou-gorn se oix zuqc paaiv benx yietc nyeic zorc baengc gong-bou aengx caux longc duqv zorc haaix diuc baengc hhangv.

Meih maaih leiz bouc bun aengx caux ndaam-dorngh gong

Yie corc maaih haaix diuc ze'buonc leiz bouc bun aengx caux ndaam-dorngh gong yiem Medi-Cal kou-gong gorn?

Haaix zanc meih zoux sou mingh tov longc Medi-Cal, meih yaac haih duqv zipv benx ze'buonc leiz bouc bun aengx caux ndaam-dorngh gong mbuoz-daan. Ninh se lemh jienv dungh tiuv yienc deic zepv dorngh siang, tiuv nyaanh hlaax, a'fai maaih mienh maaih gu'nguaaz yiem sin a'fai yungz gu'nguaaz oix zuqc box fienx mbuox bun hiuv. Meih corc haih lorx mangc naaiv deix siang-mbuoz-daan gorngv taux ze'buonc leiz bouc bun aengx caux ndaam-dorngh gong [yiem njiec naaiv](#). Meih corc haih lorx mangc yiem njiec domh gorn ze'weic goux mangc heng-wangc gong-bou gorngv taux maiv bun ginv zoux gong ki zuqc doic nyei doh leiz [yiem njiec naaiv](#).

Meih maaih bouc sengh doh leiz bouc sengh bun taux:

- Oix zuqc longc hnyouv goux mangc aengx caux taaih longx.
- Meih maaih puix-juang horpc zipv tengx zorc nyaah gong dungh benx fu'loqc yiem Medi-Cal goux zorc nyaah kou-gong gorn maaih mbuoz benx zorc mienh tengx daaih.
- Dingc ziangh hoc bun daaih lorx zorc baengc hingh dingc ziangh hoc bouc dauh.

- Bieqc caux ninh mbuo ca'laangh aengx caux dunz bun-paaiv waac gorngv taux meih qiemx goux zorc nyaah jauv-louc, puis horpc sic dauh jauv-louc a'fai ginv benx haaix diuc jauv-louc liouh horpc zorc baengc.
- Dorh meih zorc nyaah sou-gorn gem bingz mbueiz. Naaiv se funx benx gorngv yie mbuo maiv haih guaih dorh meih nyei goux mangc nyaah nyei waac-fienx mingh taan tong zuangx beiv taux mv zeiz meih fiev benx sou-nzangc nqoi eiz bun daaih a'fai ei doh leiz nyei buonc hhangv.
- Se gorngv meih maaih dorngx kuonx hnyouv gorngv taux Medi-Cal zorc nyaah gong, a'fai meih duqv zipv goux zorc nyaah wuov, mbuox tong yie mbuo duqv hiuv oc.
- Lorx muangx waac-fienx gorngv taux Medi-Cal zorc nyaah jauv-louc, goux zorc nyaah gong-bou aengx caux zorc nyaah nyei mienh.
- Doqc mangc meih zorc nyaah sou-gorn.
- Tov heuc lorx faan waac mienh tengx wang-henh faan waac bun muangx.
- Lorx faan waac mienh dungh maiv zeiz benx ga'ganx huov jaa hmuangv doic a'fai pong-yiouv.
- Zoux sou fungx gox sic beiv taux mv maaih faan waac mienh yiem njiec qiemx zuqc nyei ziangh hoc.

Meih maaih ndaa'dorng gong se benx:

- Dorh meih waac-fienx mingh bun meih nyei zorc nyaah mienh aengx caux Medi-Cal zorc puis zuqc nzoih.
- Oix zuqc bieqc hnyouv taux meih nyei zorc nyaah sic dauh benx hhangv haaix aengx caux dongh hnyouv bieqc zorc bun longx dorng dauh, juangc caux meih nyei zorc nyaah nyei mienh camv ndongc haaix yaac longx.
- Haaix zanc mingh lorx zorc baengc oix zuqc ziangh diuh dorh zorqv nyaanh fangx-daan bun mangc.
- Naaic cing waac gorngv taux maaih haaix nyungc zorc nyaah jauv-louc aengx caux zaah mangc longx bun-jaiiv waac sung aengx caux njiaaux nzoih jauv-louc.
- Zoux nyaah aengx caux dunz ziangh hoc buangh zorc nyaah. Beiv taux meih oix tuiiz buangh doic ziang houc nor meih oix zuqc jaa-nziouv oix zuqc mbuox meih nyei zorc nyaah mienh mv zoqc jhex 24 norm ziangh hoc.
- Haaix zanc meih tiuv yienc deic zepv, huov jaa sic dauh, aengx caux da'nyeic diuc beu weih sou-gorn nor oix zuqc dorh waac-fienx daaih bun Medi-Cal goux zorc nyaah gorn zangc siepv liouh bun zorc puis siang-waac-fienx aengx caux faaux njiec ih zanc zorc baengc sou-gorn.
- Beiv taux ninh mbuo zorc nyaah nyei mienh fungx zaeqv daan bun dorngc meih a'fai meih maaih dorngx kuonx hnyouv nor oix zuqc gaanv mbuox tong Medi-Cal goux zorc nyaah gorn zangc siepv.
- Oix zuqc taaih longx yietc zungv Medi-Cal goux zorc nyaah gong-mienh aengx caux goux zorc nyaah ze'weic gorn dauh nzoih nzengc aengx caux goux longx yuoqc fei fangx.

Yie mbuo funx benx meih nyei buonc-sin si'jeiv

jauv-louc se benx jienv sic dauh

Yiem njiec naaiv ginc sou se duqv gorngv mbuox yietc nyeic hnanv haaix zipv siou waac-fienx aengx caux nzunc baav dorh zorc baengc waac-fienx mingh longc aengx caux zunh tong zuangx. Ninh corc aengx zoix gorngv mbuox heuc hnanv haaix bieqc lorx longc meih nyei waac-fienx.

Tih mengh fienx mbuox hiuv gorngv taux gorqv-zeic zoux buonc-sih si'jeiv gong

Ninh mbuo nzie weih gunv goux heng-wangc ze'weic domh gorn fungx naaiv zeiv tih mengh fienx mbuox hiuv gorngv taux gorqv-zeic zoux buonc-sih si'jeiv gong mingh bun meih se funx benx yietc gouv laengx-zipv meih bieqc Medi-Cal sou-gorn. Meih corc haih bieqc lorx yienx sou yiem online [yiem njiec naaiv](#). Naaiv zeiv tih mengh fienx corc gorngv taux meih nyei si'jeiv leiz bouc bun aengx caux jauv-dauh louc mueix bun ginv longc heng-wangc waac-fienx.

Yie hnanv haaix bieqc lorx mangc taux goux longx yie nyei zorc waac-fienx yiem caux Medi-Cal goux zorc nyaah gorn zangc wuov?

Meih maaih ze'buonc leiz bouc bun liouh tov mangc meih nyei heng-wangc waac-fienx yiem zorc baengc sou-gorn dungh Medi-Cal goux zorc nyaah gorn zangc siou wuov. Meih corc aengx maaih ze'buonc leiz bouc liouh tov heuc ninh mbuo aamz sou-gorn bun siou duqv. Nzunc baav ninh mbuo oix heuc cuotv gouv baav nyaanh liouh benx aamz sou-gorn jaaz aengx caux fungx mingh bun meih wuov. Meih oix zuqc duqv zipv haix dau waac yiem njiec 30 bouc dauh ga'nyuoz dungh yiem yie mbuo duqv zipv meih nyei sou-tov wuov funx daaih.

Meih oix zuqc dorh yiem California niouv cie sou, benx gunv goux niouv domh cie fangx-daan (Department of Motor Vehicles Identification, ID), a'fai da'nyeic-diuc ID fangx-daan dungh haih zaan duqv buatac meih wuov aamz daaih fungx bun yie mbuo siou. Meih oix zuqc dorh sou-gorn zaah mangc meih nyei deic zepv fungx daaih bun.

YMeih corc haih download naaiv zeiv sou-tov form liouh benx ga'ganv heng-wangc waac-fienx wuov [yiem njiec naaiv](#). Meih corc haih korh waac lorx taux douc waac domh gorn liouh tov heuc aamz sou bun.

Dorh sou-form fiev nzoih liuz caux jienv meih nyei ID fungx bun taux:

Medi-Cal Dental Program
Attn: HIPAA Privacy Contact
P.O. Box 15539
Sacramento, CA 95852-1539

Mbiuv bun jangx: Haaix dauh zoux zaqc bieqc lorx longc gemh-dauh heng-wangc waac-fienx nor oix zuqc zorqv njiec zuiz gan doh leiz.

Medi-Cal goux zorc nyaah gorn zangc oix zuqc gem goux longc waac-fienx dungh meih bun yie mbuo wuov. Liouh goux longx mv bun zoux zaqc-bieqc longc waac-fienx a'fai zunh tong zuangx, liouh goux siou longx waac-gorn zuqc nzoih aengx caux mbungh goux longc liouh longc waac-fienx horpc, Medi-Cal goux zorc nyaah gorn zangc maaih yietc nyeic bouc dauh horpc bouc aengx caux tengx gunv goux longx beih zangc waac-fienx dungh yie mbuo siou daaih wuov.